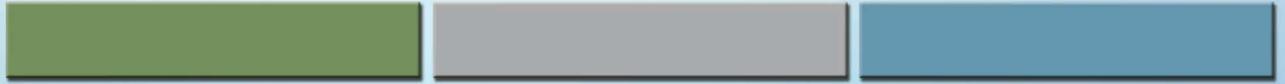


MDHS



MISSISSIPPI DEPARTMENT OF HUMAN SERVICES

2014 ANNUAL REPORT

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MESSAGE FROM THE EXECUTIVE DIRECTOR

MISSISSIPPI DEPARTMENT OF HUMAN SERVICES

The Mississippi Department of Human Services State Fiscal Year 2014 ended on a high note as we continue our mission "to provide services for people in need by optimizing all available resources to sustain the family unit and encourage traditional family values thereby promoting self-sufficiency and personal responsibility for all Mississippians." These are not just words. The leadership and staff of MDHS lives this mission each and every day as we strive to make a difference in the lives of the citizens that we serve.

The Division of Field Operations achieved a TANF Work Program Participation Rate of 70.6 percent for Federal Fiscal Year 2011. This outstanding rate is well beyond the federally mandated rate of 50 percent and solidifies Mississippi's position as a leader in the "welfare to work" effort. In the four reporting years since the more stringent work requirements were implemented in the Deficit Reduction Act of 2007, Mississippi has achieved the highest rate in the nation two years and the third highest rate for two years.

Early Childhood Care & Development has increased participation in the Child Care Certificate Program to help low income families continue to work or participate in educational activities that lead to employment.

The federal government recognized the success that the Division of Family Foundation and Support has achieved in the Home Visitation Program by doubling the grant award which will allow us to reach even more teen mothers and absent fathers and assist them in building the foundation of a better family where their children can grow and prosper.

The dramatic increase in SNAP participation since the Great Recession finally seems to be leveling off. This vital program provides nutrition assistance to almost one in four Mississippians. Once again the Division of Field Operations was among the leaders in the nation in SNAP administration by ensuring that the people receiving the benefits are eligible, benefits are received timely, the amount they are receiving



is accurate, and that claims and suspected fraud are handled with the highest priority.

Family & Children's Services continues to make progress as we enter Year Five of the Modified Settlement Agreement. Although there is still work to be done, children are much safer from harm and we remain dedicated to helping each child find a stable home either through reunification with their family, or when this is not possible, finding an adoptive family where they can receive love and encouragement.

Aging & Adult Services continues to protect vulnerable adults from physical, sexual and financial

exploitation, and provides an array of services through our network of Area Agencies on Aging to help seniors live independently in their homes. The Division of Community Services assists in this effort by providing energy assistance, weatherization services and case management services to the elderly, disabled or otherwise vulnerable citizens.

The Division of Youth Services has successfully completed the requirements of the Oakley Consent Decree and continues to serve adjudicated youth in community based programs as well as in the institutional setting.

Once again, we saw a drop in the teen pregnancy rate. As I mention all the successes of the programmatic divisions, we could not accomplish our mission without the dedication and hard work of the support divisions providing the financial support, personnel and operating systems that we need to accomplish our mission.

I look forward to an even better year in 2015. There is no mission more noble than serving our fellow mankind. We at MDHS remain committed to helping each and every family that we touch achieve a better life.

Richard A. Berry
Executive Director

MISSISSIPPI DEPARTMENT OF HUMAN SERVICES HISTORY

MISSION AND VISION STATEMENT, AND CORE VALUES

The Mississippi Department of Human Services has its origins in legislation passed in 1935 during the closing days of Governor Mike Conner's administration and the early days of the administration of Governor Hugh White in 1936. Governor Conner called a special session of the Mississippi Legislature in October 1935 to consider ways to financially assist certain groups of needy Mississippi residents. The Legislature responded by passing the "Emergency Relief Act," which created a state department of emergency relief consisting of a five member State Welfare Board, a State Commissioner and not more than 10 additional workers. The law also provided for the creation of county welfare or relief boards and appropriated \$700,000 to be given to the needy, aged, blind, crippled or otherwise disabled, and dependent children under certain conditions [Laws, 1935, Ch. 18].

The State Department of Public Welfare, the predecessor of the Department of Human Services, was created by the Legislature in April 1936 as part of the passage of the "Mississippi Old Age Security Act." The Emergency Relief Administration, which had only functioned for five months, was abolished.

The law provided for the creation of a State Board of Public Welfare, a Commissioner of Public Welfare and county boards of public welfare. It accepted the provisions of the federal Social Security Act as applicable to needy persons more than 65 years of age and appropriated \$1,000,000 to fund the program, an amount to be matched by the federal government [Laws, 1936, Ch. 175].

The Mississippi Department of Human Services (MDHS) was renamed and established by the legislature in 1989 as part of the state government's reorganization [General Laws of the State of Mississippi, 1989, Ch. 544].

The new department assumed the responsibilities of the State Department of Public Welfare and the State Board of Public Welfare. The agency also absorbed the Office of Energy and Community Services, the Juvenile Justice Advisory Committee and the Mississippi Council on Aging which was formerly within the Division of Federal/State Programs, Office of the Governor [Mississippi Code Annotated, 1972, §43-1- 6].

MDHS has seven programmatic divisions which include the Divisions of Aging and Adult Services; Community Services; Early Childhood Care and Development; Family Foundation and Support; Family and Children's Services; Field Operations; and Youth Services. MDHS maintains offices in all 82 counties of the state and employs about 3,800 Mississippians.

AGENCY MISSION

To provide services for people in need by optimizing all available resources to sustain the family unit and encourage traditional family values thereby promoting self-sufficiency and personal responsibility for all Mississippians.

AGENCY VISION STATEMENT

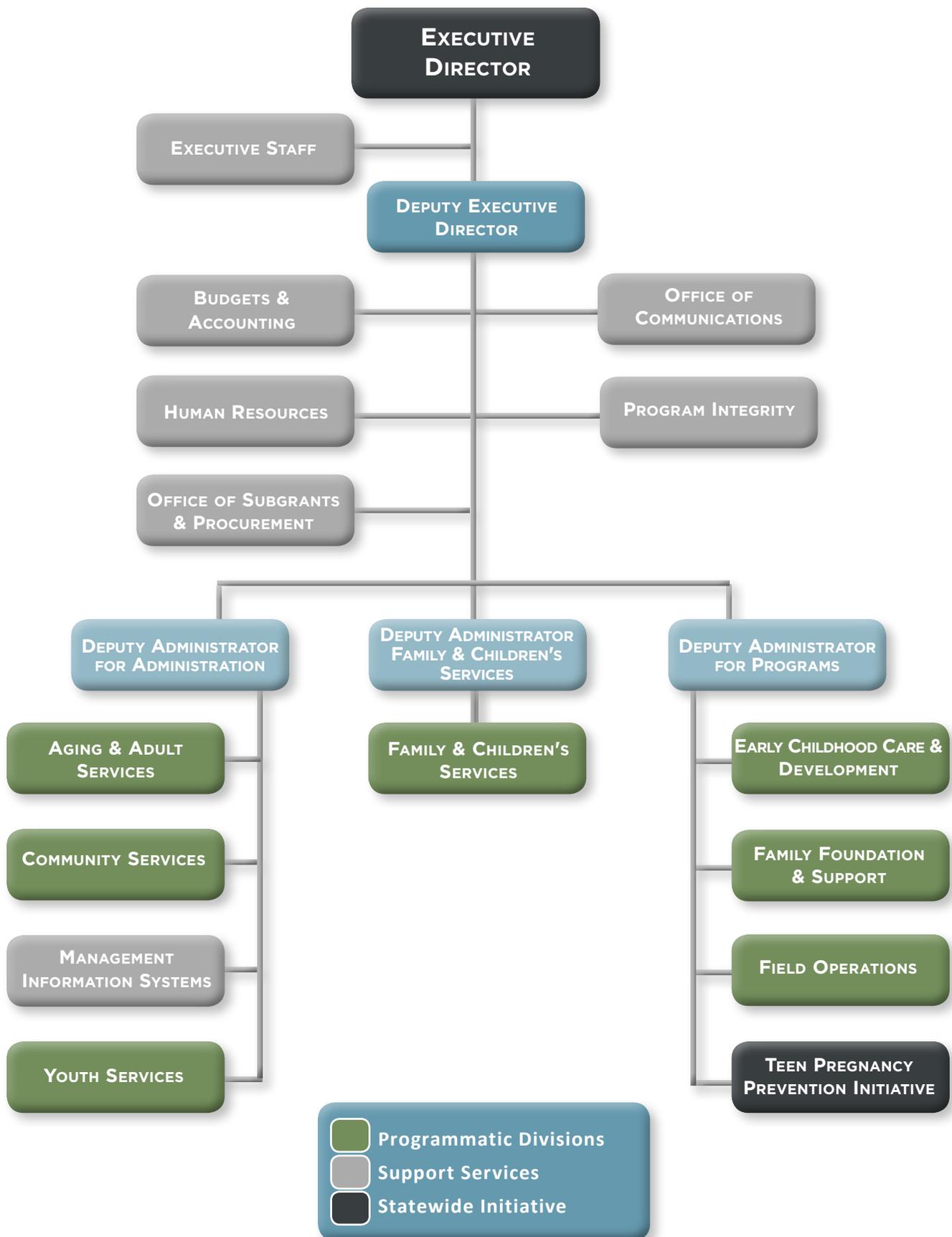
The Mississippi Department of Human Services is a respected partner in a healthy, safe, interconnected community where the basic needs of all are met in an environment of independence and dignity that affords opportunities for a better quality of life while promoting responsibility and accountability in an atmosphere of respect.

AGENCY CORE VALUES

- Integrity
- Self-Development
- Outstanding Program Delivery
- Excellent Customer Service



ORGANIZATIONAL CHART



PROGRAMMATIC STATISTICS & HIGHLIGHTS

AGING & ADULT SERVICES

- Mississippi Access to Care (MAC) Centers were introduced to the state. MAC Centers offer services where people can obtain unbiased information and assistance in locating long-term care services and supports.
- Through the State Health Insurance Program services were provided to more than 35,000 persons through personalized sessions, presentations, workshops, and health fairs.

COMMUNITY SERVICES

- Community Services Block Grant served 12,891 clients; the Low-Income Home Energy Assistance Program served 55,099 households; and the Low-Income Weatherization Assistance Program weatherized 733 Mississippi homes.

EARLY CHILDHOOD CARE & DEVELOPMENT

- In SFY 2014, 30,625 children were served with subsidies through the Mississippi Child Care Payment Program.
- DECCD implemented the Mississippi Child Care Quality Star System to assess, improve and communicate levels of quality in licensed early child care and education settings. Components of MCCQSS include: Administrative Policy, Professional Development, Learning Environments, Parental Involvement and Evaluation. As of the end of June 2014, 524 licensed facilities statewide are participating in the Quality Rating System.

FAMILY & CHILDREN'S SERVICES

- As of June 30, 2014, there were 4,387 children in MDHS custody who received foster care services.
- In SFY 2014, there were 2,709 children who received adoption assistance benefits: 1,654 received federal IV-E benefits and 1,055 received state CWS benefits.

FAMILY FOUNDATION & SUPPORT

- In November 2013, the Non-Custodial Fatherhood Program was implemented. As of June 30, 2014, 105 unemployed fathers had completed the 90-day fatherhood training and 31 had found jobs.

FIELD OPERATIONS

- Mississippi completed the year with a payment accuracy rate of 98.68 percent in SNAP for federal fiscal year 2014.
- The state reported TANF participation rate was 68.60 percent for FFY 2014, placing MDHS third in the nation.
- Child support collections increased to \$340,284,469.
- Paternity establishment percentages equaled 90.3 percent of cases where children were born out of wedlock.

YOUTH SERVICES

- During SFY 2014, 1,147 youth were served through AOPs.
- Students had a 100 percent pass rate for GED testing.

2014 Public Health & Human Service Committee Members

Senate

Dean Kirby, Chair
 Gary Jackson
 Hob Bryan, Vice-Chair
 Kenneth Wayne Jones
 David Blount
 David Parker
 Terry C. Burton
 Rita Potts Parks
 Nancy Adams Collins
 Willie Simmons
 Joey Fillingane
 Hillman Terome Frazier
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 John Horhn

House of Representatives

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 Eugene Forrest Hamilton
 Chris Brown
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 Kevin Horan
 Bryant W. Clark
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 Mary H. Coleman
 Mac Huddleston
 Carolyn Crawford
 Hank Lott
 Becky Currie
 Brad Mayo

Tom Miles
 Bobby Moak
 Brent Powell
 John Read
 Randy Rushing
 Bobby Shows
 Jeffrey C. Smith
 Linda Whittington
 Sonya Williams-Barnes

PROGRAMMATIC DIVISIONS

Aging & Adult Services

Community Services

Early Childhood Care & Development

Family & Children's Services

Family Foundation & Support

Field Operations

Youth Services



AGING & ADULT SERVICES



The vision statement for the Division of Aging and Adult Services is, "Every older Mississippian living the best life possible." This statement mirrors the division's mission statement, "Protecting the rights of older Mississippians while expanding their opportunities and access to quality services."

DAAS proactively carries out a wide range of functions related to advocacy, planning, coordination, interagency linkages, information sharing, brokering, monitoring and evaluation. The responsibilities of the division include:

Services & programs include Medicare counseling, Adult Protective Services and the Long Term Care Ombudsman Program.

- Developing, administering and conducting public hearings on the State Plan of Services.
- Serving as an advocate for older persons in Mississippi.
- Funding Area Agencies on Aging within the state.
- Training the Aging Network staff.
- Coordinating resources.
- Protecting vulnerable adults.
- Leadership in service provision management and administration.

SERVICES AND PROGRAMS

ACCESS FOR SENIORS

Mississippi Access to Care (MAC) Centers are welcoming and accessible places located across the state where people can obtain unbiased information and assistance in locating long-term care services and supports. They provide a central source of reliable and objective information about a broad range of programs and services. MAC Centers help people understand and evaluate the various options available to them regardless of income or eligibility for publicly funded long-term care. These centers empower older

adults and adults with disabilities to make informed choices, streamline access to long-term care services and supports, and are part of a larger "No Wrong Door" (NWD) System. Individuals can reach the MAC Centers at MississippiAccessstoCare.org or by calling toll-free (844)822-4MAC (4622).

MAC Centers feature:

- A toll-free number to reach qualified staff who can provide information and referrals.
- MAC Center specialists who can provide face-to-face, unbiased person-centered counseling.
- A comprehensive resource directory available at MississippiAccessstoCare.org.
- An online service and support questionnaire to help identify long-term care services and supports available in Mississippi counties.
- A partnership between agencies to assist people and provide follow-up to streamline access to available services.

Information and Assistance is the entry point into the Aging Service delivery system. This service informs seniors of available resources, links them to resources and provides follow-up mechanisms to record the type of assistance rendered and how needs were met.

Outreach Coordinators seek out seniors to educate and connect them with available services. The service is essential to many older persons who may not have knowledge of resources or services available to them.

Transportation Services include conveyance for medical appointments, errands and organized recreational activities via vans that provide door-to-door pickup and delivery for clients.

ADULT PROTECTIVE SERVICES

Adult Protective Services (APS) Unit within the Division of Aging and Adult Services was created through legislation passed in 2006. APS investigates reports of suspected abuse, neglect and exploitation of vulnerable adults. Guided by the Mississippi Vulnerable Persons Act, APS provides for the protection of at-risk vulnerable persons age 18 and older residing in private home settings through direct delivery or referral to resources within the community.

MEDICARE COUNSELING

The State Health Insurance Program (SHIP) provides information, counseling and assistance to consumers

and beneficiaries about Medicare as changes to the program develop. Services were provided to more than 35,000 persons through personalized sessions, presentations, workshops, and health fairs.

Mississippi Senior Medicare Patrol (SMP) is an educational outreach program designed to recruit and train volunteers to assist beneficiaries in reviewing and analyzing medical statements and/or report suspicious claims, billing errors, or abuse to aid in the fight to prevent and/or reduce fraudulent practices in the Medicare system.

VISTA

The AmeriCorps Volunteers In Service To America program is designed to develop and/or build the capacity of programs administered by public and nonprofit organizations which serve low-income individuals in an ultimate effort to bring communities out of poverty. As a sponsoring organization for VISTA, the DAAS targets programs and projects beneficial to low-income populations statewide. VISTA volunteers commit to serve for one year within local areas throughout the state.

LONG TERM CARE OMBUDSMAN PROGRAM

The Long Term Care Ombudsman Program is authorized by the federal Older Americans Act (42 U.S.C. §§ 3058g) and Mississippi law (§§ 43-7-51 to 43-7-79). The State Long Term Care Ombudsman Program seeks resolution to problems experienced by residents of long-term care facilities and advocates for their rights with the goal of enhancing their quality of life. Ombudsman services are provided by DAAS through contracts with AAAs which employs LTCOP staff ombudsman and utilizes volunteers in districts across the state.

LEGAL ASSISTANCE AND ADVOCACY

Legal Assistance and Advocacy services protect and assist the elderly to secure their rights and benefits, and promote a higher quality of life. Services include:

- Referrals for legal Assistance for older persons who need legal advice, a consultation and/or representation.
- Elder Abuse Prevention activities and public information programs that focus on issues to help prevent abuse, fraud and exploitation.

HOME AND COMMUNITY-BASED PROGRAMS

Home and community-based programs help individuals continue to function in their homes and communities while maintaining their dignity and self-worth. Programs include:

Case Management identifies the needs of frail, elderly adults through a comprehensive assessment followed by development of a care plan, utilizing the input of family members.

Homemaker Services provide assistance to older persons in their home who have no one to assist them with daily activities such as personal hygiene, light housekeeping or other chores.

Adult Day Care offers planned programs that include a variety of health, social and support services in a protective setting usually during daytime hours. This community-based program is designed to meet the individual needs of functionally and/or cognitively impaired adults.

The Older Adults Nutrition Program includes the Congregate Meals Program and the Home-Delivered Meals Program. The Congregate Meals Program gives older persons an opportunity to go to a local senior center and enjoy a meal, fellowship with others and participate in fun activities. The Home-Delivered Meals Program delivers meals to homebound seniors unable to prepare food for themselves and who are at risk for early institutionalization.

Emergency Services are designed to satisfy the unmet needs of older persons in crisis situations. These services include food, medical supplies, equipment.

Respite Services offer caregivers a break from their caregiving responsibilities. Respite time varies based on a caregiver's specific need.

The Family Caregiver Support Program provides support to caregivers of older adults including:

- Information about available services.
- Assistance in gaining access to supportive services.
- Counseling assistance.
- Respite services.
- Supplemental services.

Jackson County Senior Companion Program provides grants to qualified agencies and organizations for the dual purpose of engaging persons 55 and older, particularly those with limited incomes, in volunteer service to meet critical community needs; and to provide a high quality experience that will enrich the lives of the volunteers. Program funds are used to support Senior Companions in providing supportive, individualized services to help older adults with special needs maintain their dignity and independence.

OLDER ADULTS NUTRITION PROGRAM

The Older Adults Nutrition Program ensures that

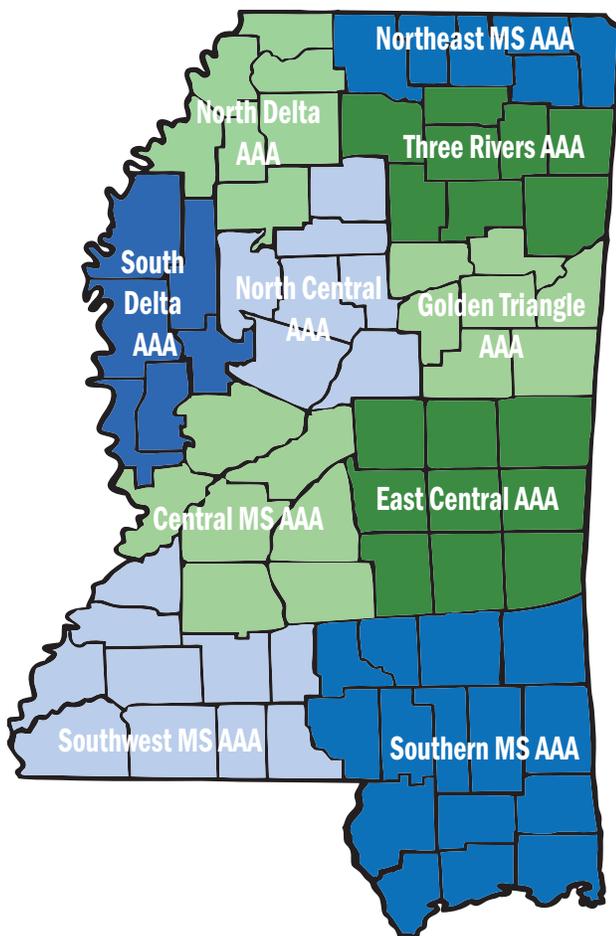
nutritionally complete meals are available in congregate settings or through home delivery to Mississippi's elderly population. In SFY 2014:

- 432,079 meals were served in congregate settings.
- 1,638,747 meals were served in home settings.

SPECIAL INITIATIVES

DAAS is committed to helping seniors and their caregivers' access services. During the fiscal year, the division worked to expand the National Family Caregiver Support Program which encompasses services including respite, supplemental and grandparent counseling, and information and assistance.

AREA AGENCIES ON AGING



- Central Mississippi AAA
601-981-1511
- East Central AAA
601-683-2401
- Golden Triangle AAA
662-324-4650
- North Central AAA
662-283-2675
- North Delta AAA
662-561-4100
- Northeast Mississippi AAA
662-728-7038
- South Delta AAA
662-378-3831
- Southern Mississippi AAA
228-868-2326
- Southwest Mississippi AAA
601-446-6044
- Three Rivers AAA
662-489-2415

COMMUNITY SERVICES

The Division of Community Services provides a wide range of services for Mississippi's elderly, disabled and low income families with children. DCS addresses clients' immediate and long-range challenges by helping to alleviate the causes and effects of poverty. Through a network of 18 Community Action Agencies, one Human Resource Agency and one local unit of government, services are provided statewide. By using the case management approach for service delivery, clients are prepared to focus on obtaining an education and/or employment in order to become self-sufficient.

Community Services provides a range of services for the elderly, disabled and low-income families with children.

BUDGET

The division works to help clients achieve self-sufficiency through activities such as education, employment, nutrition, housing, health services, community affairs and transportation. For eligible homeowners, energy bill or weatherization assistance may be available to reduce the cost of heating and cooling while improving energy efficiency.

The Division of Community Services is entirely federally funded through the:

- Community Services Block Grant: \$10,573,117; clients served: 12,891.
- Low-Income Home Energy Assistance Program: \$30,063,107; households served: 55,099.
- Low-Income Weatherization Assistance Program: \$4,509,466; homes weatherized: 733.

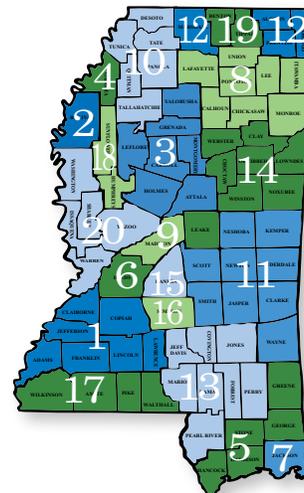
PROGRAMS

Community Services Block Grant Program funds are used to provide a range of services and activities for the elderly, disabled and low-income families with children. Programs provide services to help clients obtain an adequate education, secure and retain meaningful employment and adequate housing, pursue health and nutrition services and access community resources and transportation.

The Low-Income Home Energy Assistance Program provides financial assistance for eligible households to help pay the cost of home energy bills and other energy-related services. Households may qualify for

regular LIHEAP assistance and/or the Energy Crisis (Emergency) Intervention Program for natural gas, wood, electricity, liquid petroleum, propane/butane gas and other energy-related services.

Low-Income Weatherization Assistance Program funds are used to improve the conditions of eligible clients' homes. The program is designed to reduce home heating and cooling costs by improving energy efficiency and ensuring health and safety. Priority is given to low-income, elderly and disabled individuals. Weatherization measures include energy audits, air sealing, adding attic and wall insulation (dense packing), installing smart thermostats, lighting retrofits and replacement refrigerators.



Service Agencies			
1.	AJFC CAA 601-442-8681 866-243-0041	11.	MULTI-COUNTY CSA 601-483-4838 800-898-0659
2.	BOLIVAR CAA 662-846-1491	12.	NORTHEAST MS CS 662-728-2118 877-728-2118
3.	CENTRAL MS, INC. 662-283-4781 800-898-0410	13.	PRVO 601-736-9564 866-736-9564
4.	COAHOMA OPPORTUNITIES 662-624-4887	14.	PRAIRIE OPPORTUNITY 662-323-3397 888-397-5550
5.	GULF COAST CAA 228-896-1409 888-603-4222	15.	RANKIN COUNTY HRA 601-825-1309 866-724-7284
6.	HINDS COUNTY HRA 601-923-3950	16.	SOUTH CENTRAL CAA 601-847-5552 866-313-2905
7.	JACKSON COUNTY CAC 228-769-3292 866-255-9987	17.	SOUTHWEST MS OPPORTUNITY 601-684-5593 800-250-7730
8.	LIFT, INC. 662-842-9511 800-844-5438	18.	SUNFLOWER-HUMPHREYS, INC. 662-887-5655
9.	MADISON COUNTY CSA 601-855-5710	19.	UNITED CAC 662-224-8912 888-744-4407
10.	MID-STATE CAA 662-647-2463 800-523-6683	20.	WWISCAA 662-378-5857 800-820-8204

EARLY CHILDHOOD CARE & DEVELOPMENT



High quality, consistent and developmentally appropriate child care is important for young children. The Division of Early Childhood Care and Development makes it possible for Mississippi families to obtain and retain employment by providing child care assistance through federal funds awarded to the state under the Child Care and Development Fund program.

The U.S. Department of Health and Human Services increased the amount available under CCDF by transferring 20 percent of available funding to the state from federal Temporary Assistance for Needy Families funds—a decision that reflects the important role child care plays in helping families make the transition from welfare to work. As a condition for receiving these funds, DECCD cannot limit the type or quality of child care available to parents.

DECCD not only provides child care for the state's current workforce, but makes available to the state's future workforce early care and education to leverage available opportunities for their success in school and as adults.

DECCD is committed to quality in all forms of child care and invests CCDF dollars in professional development initiatives proven to improve the quality of child care and increase the school-readiness of enrolled children. Consequently, DECCD not only provides child care assistance that supports the state's current workforce, but also makes available to the state's future workforce early care and education to leverage available opportunities for their success in school and as adults.

DIRECT SERVICES

Mississippi Child Care Payment Program, administered by DECCD, issues certificates to TANF participants, parents transitioning off TANF, low-income working parents or parents in a full-time approved education

or training activities. Parents may take certificates to the provider of their choice who meets the needs of their family. An eligible provider may be a licensed child care center, licensed group home or an individual who keeps children in their home or in the child's own home.

In SFY 2014, 30,625 children were served with subsidies through the Mississippi Child Care Payment Program.

Under the Child Care and Development Block Grant Amendment of 1996, the funding focus is to assist income-eligible parents with subsidized child care. DECCD administers the federally-funded CCDF grant to provide for child care services which are available to the children of parents of the following priorities:

1. Child care for TANF recipients.
2. Child care for Transitional Child Care recipients.
3. Children of very low income working parents whose income is at or below 50 percent of the State Median Income and who are at risk of going on TANF in the following order:
 - a. Children in protective services or foster care;
 - b. Children with special needs;
 - c. Children of parents deployed in the Mississippi National Guard or Reserve;
 - d. Children of teen parents currently enrolled in school full-time;
 - e. Children of all other eligible parents at this income level.
4. Based upon the availability of funding, children of parents working the required 25 hours per week whose income falls above 50 percent of the SMI and at or below 85 of the SMI.

The Child Care Partnership Grant Program is a special initiative developed by DECCD to encourage partnerships that address employee and community child care needs. This federal matching grant program encourages a local commitment to child care through community-generated financial resources that can be matched with federal funds. Applicants eligible for consideration for a subgrant include local or county governments, state agencies and municipalities.

Current partnerships include the cities of Jackson, Starkville, Vicksburg, the Hancock County Human Resource Agency and Hinds Community College. CCPG also includes direct grants to purchase child care slots. This year approximately 1,100 children were served through community-based organizations, business

partnerships and Head Start organizations through a noncompetitive process to provide child care services.

QUALITY TRAINING INITIATIVES

Allies for Quality Care Program, funded through DECCD, serves eligible, randomly selected child care centers in Hinds and Rankin counties. The program focuses on addressing the programmatic needs of child care centers through evaluation and intense on-site technical assistance and provides direct assistance to participating centers in an effort to improve the learning environments in classrooms through increased Infant/ Toddler Environmental Rating Scales and the Early Childhood Environmental Rating Scales scores. The program also seeks to improve the nutritional quality of food provided to children; develop an operating budget for the program; and identify cost saving opportunities.

Mississippi State Department of Health: DECCD provides \$1 million in CCDF funds to the MSDH Child Care Licensure Branch to assist in funding activities associated with the administration of child care licensure within the state.

MSDH trains child care staff in the "Color Me Healthy" curriculum. Color Me Healthy teaches children about a healthy diet that includes fruits and vegetables. The program is highly visual and interactive, using color, music, dance and imaginary play. MSDH has trained 281 child care centers and more than 721 directors, teachers and nutrition staff.

Nurturing Home Initiative, Mississippi State University Extension Services provides educational training and technical assistance to unlicensed in-home child care providers that offer full-day, full-year child care services to eligible families. This initiative is a statewide effort to improve the quality of care being provided at in-home child care settings. The training and evaluation activities delivered through this initiative will have a measurable impact on the improvement and enhancement of quality care. In the past 13 years, 1,802 Mississippi in-home providers have been served.

Partners for Quality Child Care, MSU Early Childhood Institute provides quality technical assistance and assessments to caregivers in licensed child care settings throughout the state and identifies high levels of quality child care through the use of nationally recognized environmental rating scales. The ITERS and ECERS are used to assess the development and enhancement of licensed facilities. During SFY 2014, 100 licensed centers were served with technical assistance.

DECCD Director's Credentialing Program, MSU Extension Service provides child care center directors and staff 120 hours of module training. The program evaluates the knowledge and skills of child care staff for successful completion of the Child Care Management Best Practices. The training also supports quality throughout Mississippi's child care system with professional development that offers quality age-appropriate developmental activities in child care settings. The initiative promotes children's development of language, literacy, pre-reading and numeracy skills. Since 2010, 221 child care professionals have successfully completed the training; 121 have completed the Mississippi Directors Credential Renewal; and 94 are enrolled or have completed the National Directors Credential.

Mississippi Child Care Resource and Referral Network/ Mississippi Early Learning Guidelines Training, MSU Extension Service provides information for parents and caregivers in a variety of settings including training sessions and lending libraries across the state. The Early Learning Guidelines Training promotes the pre-kindergarten standards for use by early childhood centers in the state. These guidelines help teachers ensure that all children are prepared for success as they enter kindergarten. For this fiscal year, 2,175 child care providers received distance training and 14,834 received face-to-face training. The Early Learning Guidelines Training is an essential tool used to prepare Mississippi youth for "Ready To Learn."

Child Care Development Associate Credential, DECCD/ MSU Extension Service provides training and support to child care workers in licensed child care settings so they may obtain the Child Development Associate Credential through the National Association for the Education of Young Children for professional recognition. The CDA is a nationally recognized credential which documents an individual's training to provide quality child care services. Students may receive assistance for the cost of training, applications and assessments. Students work with parents and other adults to nurture children's physical, social, emotional and intellectual growth in a child development framework.

WIN Job Center/DECCD Collaboration: DECCD, in conjunction with Friends of Children of Mississippi, Inc., have implemented a one-stop shop, on-site project in Canton. This partnership provides child care services for parents who are accessing educational resources and employment training at the WIN Multipurpose Center. This project provides year-round child care for 12 children ages eight weeks to 5 years old.

Project Prepare, University of Southern Mississippi offers licensed child care center directors and providers an evaluation-based training and technical assistance initiative in the use of best practices to serve all children, including those with high risk factors such as disabilities, chronic health impairments, and special needs due to environmental factors. During SFY 2014, 2,790 providers received training and/or resources/support through workshops or on-site technical assistance.

The United Way, through the Child Care Partnership Grant Program, encourages a local commitment to child care through community-generated financial resources that are matched with CCDF for families seeking emergency and/or protective assistance.

The Hazlehurst Project helps the city of Hazlehurst focus on continuity of education with the Mississippi Department of Education, Head Start centers and child care centers. DECCD is working with agencies and community partners to improve the educational opportunities for local children and families.

Midtown Partners, Project Innovation includes the “I Too Can Fly” Aviation Program where students work in groups on community initiatives and receive individual assistance with science fair projects, character development, problem-solving, developing skills, physical activities, career exploration, money management and recycling.

Willowood Development Center provides care to children with developmental delays and special needs. Funding from DECCD supports skilled teaching staff and administration to provide services to children enrolled in the program.

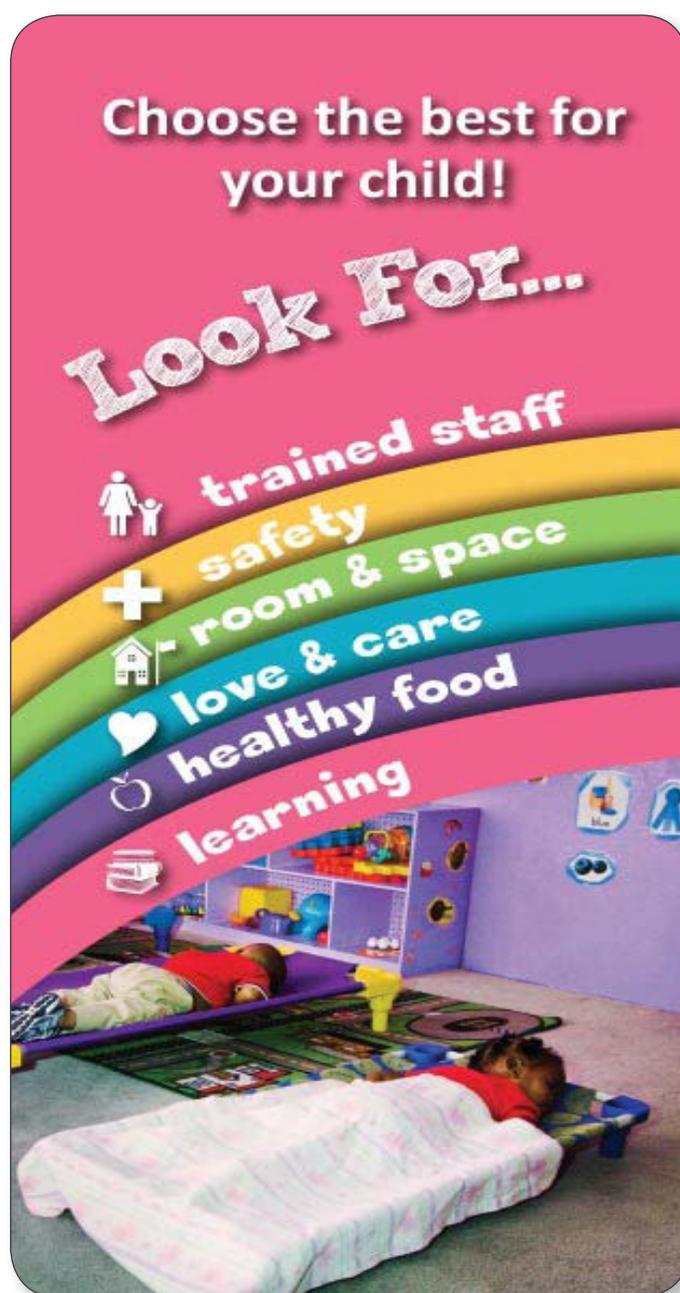
Consumer Information, Publications and Videos: DECCD operates a toll-free statewide child care information hotline (1-800-877-7882) to assist parents with various questions and issues regarding child care. DECCD also provides the latest information on ways to improve the quality of child care through the distribution of publications and a video lending library with more than 200 topics available to child care staff for professional development.

HIGHLIGHTS

DECCD implemented the Mississippi Child Care Quality Star System to assess, improve and communicate levels of quality in licensed early child care and education settings. Components of MCCQSS include: Administrative Policy, Professional Development, Learning Environments, Parental Involvement and Evaluation. As of the end of June 2014, 524 licensed facilities statewide are participating in the Quality Rating System. Of the 398 facilities evaluated:

- ★ Five Star Rating: 11 facilities
- ★ Four Star Rating: 19 facilities
- ★ Three Star Rating: 36 facilities
- ★ Two Star Rating: 86 facilities
- ★ One Star Rating: 246 facilities

DECCD continued to enhance its efforts toward increased customer service throughout the year. A survey of parents and providers conducted in January revealed that 88 and 80 percent respectively are satisfied with the level of customer service they have received from DECCD staff. Based on survey feedback regarding extended wait times when calling the DECCD hotline, new processes have been established to decrease average wait time from two minutes to 48 seconds. (PSDECCD-14-03, 2014).



FAMILY & CHILDREN'S SERVICES

MISSION STATEMENT

The mission of the Division of Family and Children's Services is to lead the state in protecting children and youth from abuse, neglect and exploitation by providing services to promote safe and stable families.

Leading the state in protecting children and youth from abuse, neglect and exploitation is the mission of the Division of Family & Children's Services.

VISION AND GOAL

Our vision is for children to grow up in a loving family environment, safe from harm without fear of disruption, and with the opportunity to experience continuity of relationships with all children having stability and a sense of belonging. Our goal is that no child would experience abuse or neglect, and that the families we serve improve their abilities to protect and nurture their children as a result of our intervention.

ORGANIZATIONAL OVERVIEW

The DFCS state-administered child welfare system is administered at the local level through 84 county offices supervised by 13 regional directors. A central strength to this system lies in the flexibility each region has to determine how best to meet the needs of children and families. Regional directors take an active part in the operations of county offices within their regions. Each region provides a wide variety of services to children and families designed to strengthen families, reduce the risk of child abuse and neglect, and support and preserve families. Services are provided through county offices and local service providers, such as contractors and community-based organizations.

Under the umbrella of MDHS, DFCS is authorized by state statute to promulgate regulations, policies and procedures necessary to implement the state's child welfare system and ensure the safety, permanency and well-being of Mississippi's families and children. DFCS is responsible for the Title IV-B Subpart 1 (Child Welfare Services); IV-B Subpart 2 (Promoting Safe and Stable Families); Title IV-E (Foster Care and Adoption Assistance); Child Abuse Prevention and Treatment Act; Chafee Foster Care Independence Program; and Educational Training Vouchers.

FIELD OPERATIONS

The Field Operations director coordinates and supervises the programs and activities of DFCS professional, technical and support staff, and assists the office director with issues requiring overall leadership and management. The Field Operations director also works with other MDHS divisions to appropriately budget resources and implement initiatives to ensure division practices and outcomes meet quality standards set by the agency.

Regional and county-based child welfare workers provide prevention, protection (i.e., investigations of reports of abuse, neglect and exploitation of children), placement, and reunification services at the local level. Regional resource workers recruit, train and support resource families across the state.

Accountability is paramount, and policy, practice and service delivery are monitored in order to obtain the best possible outcomes for clients.



DFCS has an office in each county of the state. The division works to protect children, and provide stability, experience continuity of relationships, and grow up free from harm.

DFCS UNITS

Nine units covering different service areas ensure the needs of families and children are met. Units include: Continuous Quality Improvement; Finance; Administration; Permanency Planning/Placement; Prevention/ Protection; Professional Development; Resource Development; Policy; and Eligibility.

CONTINUOUS QUALITY IMPROVEMENT UNIT

CQI staff are separated into in five distinct units:

- Foster Care Review which carries out the mandated agency review of foster care cases through records review and follow-up.

- Evaluation and Monitoring Unit which supports the mandates resulting from the Olivia Y. Lawsuit Settlement Agreement and associated Council on Accreditation requirements by conducting regional case reviews.
- Safety Review Unit which supports mandated Olivia Y. Settlement Agreement requirements with case reviews of all maltreatment in care investigations.
- CQI Data Reporting Unit which supports the division through development of FCR, EMU and SRU reports reflecting analysis of data indicator trends and federal reporting.
- Mississippi Automated Child Welfare Information System which assists in maintaining the MACWIS Case Management and data systems supporting field operations with the Help Desk, computer equipment and cell phones.

ADMINISTRATION UNIT

The Administration Unit manages contracts, subgrants, space planning, requisitions of equipment and supplies, personnel transactions, court improvement program and property inventory.

FINANCE UNIT

The Finance Unit is responsible for providing basic information and guidance to all areas within DFCS concerning the establishment, revision, reporting and administration of the division's annual budget, including continuous monitoring of financial transactions and federal grants. In conjunction with DFCS leaders, this unit synchronizes financial strategies with intended services in order to ensure the best possible outcome as good stewards of federal and state funding.

PERMANENCY PLANNING/PLACEMENT UNIT

The Permanency Planning/Placement Unit is responsible for placement services which include foster care, adoption, congregate care, permanency planning, interstate placement of children, termination of parental rights, licensing of facilities and agencies, residential/therapeutic placement and unaccompanied refugee minors.

Children who come into state custody are placed in licensed foster homes, therapeutic foster homes, group homes, residential treatment facilities or with relatives. As of June 30, 2014, there were 4,387 children in MDHS custody who received foster care services.

The Adoption Unit serves children enrolled with Mississippi Medicaid who are adopted in this state, as well as in other states. During SFY 2014 321 adoptions

were finalized. The unit also handles adoption assistance payments which provide monthly assistance for eligible special needs children who have been legally adopted. In SFY 2014, there were 2,709 children who received adoption assistance benefits: 1,654 received federal IV-E benefits and 1,055 received state CWS benefits.

Casey Family Programs has provided support, training and technical assistance for Permanency Roundtables (PRTs) for children that have been in state custody 36 months or longer. Through this partnership, the agency has completed Permanency Roundtables in all 13 regions of the state. A tentative calendar has also been developed to complete Round Two Permanency Roundtables for children that have been in custody 24 months or longer.

As Mississippi has transitioned into Round Two, additional training has been provided by Casey staff for those who served or will serve as Master Practitioners. The instruction provides a more in-depth understanding of what permanency is, how to achieve it for children in foster care and an opportunity for MDHS staff to enhance their skills.

PREVENTION/PROTECTION UNIT

Prevention/Protection Unit is comprised of programs designed to promote the safety of children, protect children who have been abused or neglected, and safely keep children with their families, whenever possible, through the development and administration of child abuse prevention/protection services across the state.

Community-based prevention resources are continually identified and developed, and through public awareness campaigns, the community is informed on how and where to report suspected abuse or neglect of a child or vulnerable adult, as well as how to support families to prevent abuse from occurring.

Unit services provided are: Prevention, Family Preservation and Reunification; Mississippi Centralized Intake; Central Registry; Fingerprinting; and the Interstate Compact on the Placement of Children.

The Prevention Unit is responsible for oversight of the Community Based Child Abuse Prevention federal grant, compliance with the Child Abuse Prevention and Treatment Act, Citizen's Review Board, Children's Justice Act Task Force and the Children's Trust Fund. The advisory boards allow community members and stakeholders an opportunity to be involved with child welfare practices. There is collaboration with community partners on child fatality reviews and various task forces for certain types of abuse or special needs.

To support prevention efforts, child abuse awareness events are held throughout the state to celebrate April as Child Abuse Prevention Month. Exhibits, presentations and advertisements are utilized throughout the year to promote awareness on matters such as mandatory reporting of child abuse and neglect, how to prevent child fatalities due to unsafe sleep environments and reminders about the dangers of leaving children in hot vehicles. Safe cribs are provided where needed to promote safe sleep environments for infants.

Family Preservation and Family Reunification Services provides in-home therapeutic services so children can remain safely in their own home or be reunited with their families with the overall goal of preventing further child abuse/or neglect.

DFCS utilizes Mississippi Centralized Intake, a 24-hour hotline, to receive, electronically record and document all reports of child and vulnerable adult abuse/neglect statewide. The hotline also serves as point of contact for division communication during natural disasters. The program is administered by an independent provider with oversight from the Prevention/Protection Unit and utilizes a standardized decision-making process. During SFY 2014, MCI received 48,072 calls. Statewide, reports for all child or vulnerable adult abuse are referred to the MCI toll-free number 1-800-222-8000. Additionally child abuse reports can be electronically submitted at www.msabusehotline.mdhs.ms.gov.

DFCS maintains a Central Registry of child abuse and neglect perpetrators. Since July 1, 2002, listing an individual's name on the Central Registry requires criminal prosecution or an order from the court. Names of prospective applicants submitted by child care providers and placement organizations for employment in child-related fields, and foster and adoptive parents are checked against the registry free of charge. During SFY 2014, there were 53,394 names processed through Central Registry. Of the amount processed, 1,203 were received electronically by the newly initiated Central Registry Online Electronic Application at mscentralregistry@mdhs.ms.gov.

The Fingerprinting Program facilitates and processes the fingerprinting of DFCS employees, resource parents and children over the age of 14 in resource homes to ensure appropriate background checks are performed prior to working with children or having children placed in their home.

The Interstate Compact for the Placement of Children assures the safety of children being placed across state lines, both those going out of state, as well as those coming into the state, and provides out-of-state

placement and supervision for dependent children. One of the main purposes of the ICPC is to protect children from placement in dangerous or inadequate situations across state lines.

PROFESSIONAL DEVELOPMENT UNIT

The Professional Development Unit provides quality staff development and gives DFCS personnel opportunities for educational and skills enhancement. Orientation for newly hired staff is provided within the first three months of employment through the Division of Human Resources and a newly revised Pre-Service Training is required of all direct service staff. Additionally all DFCS staff members are provided at least one training opportunity annually as it relates to their specific job function. Clinical Supervisory Training, as well and many new on-going trainings, have been developed and are now being offered to staff across the state

RESOURCE DEVELOPMENT UNIT

The Resource Development Unit is designed to ensure the delivery of an adequate array of protection and prevention services within the state. Achieving this goal requires maximizing the use of existing services, developing new services through contracts, collaborating with other agencies and service providers, as well as coordinating service/resource related work within DFCS and the state as a whole. The Resource Development Unit ensures the compatibility of existing and newly created services with the principles and practices required by the Olivia Y. Settlement Agreement; Administration for Children and Families, Children's Bureau; COA standards; and the Mississippi Child Welfare Practice Model.

The unit also oversees the Independent Living Program which offers adolescents in agency custody an opportunity to acquire basic life skills as they move toward self-sufficiency. In SFY 2014, of the approximately 1,247 youth in custody age 14 and up, 898 participated in the program.

POLICY UNIT

The Policy Unit was created to revise, update and maintain all sections of the DFCS Policy Manual and ensure policies address necessary federal and state mandates. Revisions also focus on the safety, permanency and well-being of children through the outlining of a strong family-centered Practice Policy. Inclusion of the principles and practices of the Olivia Y. Settlement Agreement, COA standards and the Practice Model are essential. The manual is available to all staff online via the DFCS Connection intranet and to the public via the [MDHS website](#).

ELIGIBILITY UNIT

The Eligibility Unit is responsible for determining IV-E eligibility for foster care children as they come into MDHS custody. The unit was created to provide quality results pertaining to administrating the eligibility payment program; support by interpreting DFCS eligibility policies and procedures to determine initial and ongoing eligibility payments; and ensure the availability and accessibility of effective, culturally competent services through education, training, monitoring; promotion of ongoing quality improvement; and utilization of all areas of Title IV-E eligibility.

INITIATIVES

ACCREDITATION IN MISSISSIPPI

As a requirement of the Olivia Y. Settlement Agreement, Mississippi agreed to seek accreditation by the COA, the largest independent accrediting body for organizations. COA provides high-quality social and behavioral health care services to children, youth, seniors and families in the U.S. and Canada, and partners with human service organizations worldwide to improve service delivery outcomes by developing, applying and promoting accreditation standards. Accreditation is designed to be a framework within an organization to measure a variety of its achievements, ensure quality improvement of services across the state and assure the safety, permanency and well-being of its children. DFCS is well into the process of accreditation by COA. Each period of the implementation plan encompasses one year of planning, reviewing, documenting and implementing policies, practices and procedures.

MISSISSIPPI CHILD WELFARE PRACTICE MODEL

Since February 2009, DFCS has contracted with the Center for the Support of Families to assist in developing a Child Welfare Practice Model for implementation in the state. DFCS' interest in developing a practice model stems from its current effort to implement requirements associated with Olivia Y., COA standards and the Child and Family Services Review concurrently.

While many of the requirements and outcome measures of the state's various mandates are similar, others are specific to the Settlement Agreement, the COA standards or the CFSR. The division is coordinating these efforts and multiple requirements in ways that are non-duplicative and clearly understood by staff. This coordination will lead to the best and most efficient use of limited state resources; will offer the most promise for improved outcomes for children and families; and achieve projected goals for the state's child welfare system.

Toward this end, the state framed the mandates within a model of child welfare practice that will be easily understood by staff and providers in the field, and can be adapted and incorporated into their interventions with children and families. The state recognizes that field staff and providers, who are ultimately responsible for meeting the requirements, need a conceptual framework that is value-based and principle-driven to guide their work. Such a framework will help them understand the reasons and values behind their intervention as opposed to being more compliance-driven in order to simply meet the terms of the current legal mandates before the state. The values and principles that provide the foundation for the practice model are the DFCS mission statement and the CFSR guiding principles which include family-centered practice, community-based and individualized services, and strengthened parental capacity to care for children.



MISSISSIPPI DEPARTMENT OF HUMAN SERVICES

**Division of
Family & Children's
Services**

ADOPTION UNIT

**Call 1-800-821-9157
to inquire about
becoming a
Resource Parent.**



FAMILY FOUNDATION & SUPPORT

The Division of Family Foundation and Support was established to administer programs that connect families to resources designed to equip them with the skills necessary to form healthy relationships. The division works with public and private organizations, schools, churches and other interested community groups to support families and youth, and address the issues surrounding teen pregnancy. The division provides information to promote and encourage stable family formations, healthy marriages and inspire teens to make responsible decisions.

Family Foundation & Support administers programs that connect families to resources designed to equip them with skills necessary to form healthy relationships.

FAMILIES FIRST FOR MISSISSIPPI

Families First Resource Centers offer services to strengthen families by providing parenting education and support through seminars, workshops, classes, presentations and consultations. Through centers across the state, services are provided to promote and support families and communities. In November 2013, the Non-Custodial Fatherhood Program was implemented. As of June 30, 2014, 105 unemployed fathers had completed the 90-day fatherhood training and 31 had found jobs. Other services and programs include:

- Parenting Education.
- Community Awareness of Healthy Family Development.
- Healthy Marriage.
- Responsible Fatherhood.
- Youth Development.
- Abstinence Education.
- Resources Library.

COMMUNITY PARTNERS

MDHS has partnered with the Mississippi Alliance of Boys and Girls Clubs to provide abstinence education and youth development activities with a focus on youth ages 10 to 17.

The agency also works with other community organizations to provide youth mentoring, job preparation and other character development activities for young people in Mississippi including:

- Big Brothers, Big Sisters.
- Cal Ripken, Sr. Foundation.
- Jobs for Mississippi Graduates.
- YMCA of Memphis/Mid-South Y-CAP of Desoto, MS.

HEALTHY TEENS FOR A BETTER MISSISSIPPI

In January 2012, Governor Phil Bryant, in his first State of the State address, issued a directive to the Mississippi Department of Human Services and the Mississippi State Department of Health to develop a plan for preventing and reducing teen pregnancy in Mississippi. In response to this directive, the Healthy Teens for a Better Mississippi Initiative was established to promote the use of multiple strategies, e.g., abstinence and abstinence-plus sex education, and youth development programs, coalition building and media outreach to prevent and reduce teen births.

Bringing together diverse partners from all sectors of society, along with youth leaders from across the state, the initiative has worked to ensure that youth are engaged, and both youth and adults have access to culturally competent education and information.

MISSISSIPPI ACCESS & VISITATION PROGRAM

Federal grants are provided to states to establish and administer programs that support and facilitate non-custodial parents' access to, and visitation with their children. Pro-se Workshops, led by MDHS legal staff, are an important part of the MAV-P, teaching parents how to represent themselves in child support court, understand their rights and establish appropriate visitation schedules with their children. In addition, MAV-P offers mediation, counseling, classes in conflict management, stress reduction and parenting, and monitored and supervised visitations.

HEALTHY HOMES MISSISSIPPI

Healthy Homes Mississippi (HHM) is a home visiting program and serves pregnant mothers or families with children three months or younger who are low income families, or families with a history of substance abuse, domestic violence, and/or incarceration. HHM family support workers (FSW) are social workers, who assist families with physical and mental health issues, financial planning, parenting information, community support and services and building healthy social support networks.

HHM currently serves families in Claiborne, Copiah, Jefferson, Wilkinson, Tunica, Coahoma and Sunflower counties. The program also has a Memorandum of Understanding with the Mississippi Band of Choctaw Indians (MBCI) to implement a home visiting program on the Choctaw Indian Reservation in Neshoba County.

FIELD OPERATIONS

The Division of Field Operations encompasses both economic assistance and child support services. With an office in all 82 counties, staff is dedicated to serving the people of Mississippi.

ECONOMIC ASSISTANCE

The Division of Field Operations is responsible for economic assistance programs which ensure nutrition and other basic needs are met for low and medium-income individuals and families in Mississippi. The division administers the Supplemental Nutrition Assistance Program (formerly known as the Food Stamp Program), and Temporary Assistance for Needy Families which provides employment, training and support services for clients, including transportation and child care, which are intended to promote self-sufficiency.

DFO, with offices in each county, are under the guidance of a county director who has both programmatic and administrative responsibilities. Offices are divided among 13 regions with a regional director who has oversight responsibility for the counties within that region. At the State Office, staff provide support for policy, procedures, training and technical assistance needed for program administration.

Field Operations staff work to encourage and strengthen families so they can achieve self-sufficiency. Customer service and excellent program delivery are key to division's success.

The major accomplishments of the division are indicative of its dedication to excellent service delivery and fiscal integrity.

- Mississippi completed the year with a payment accuracy rate of 98.68 percent in SNAP for federal fiscal year 2014.
- The state reported TANF participation rate was 68.60 percent for FFY 2014, placing MDHS third in the nation.
- Beginning in July 2012, recipients were given an opportunity to subscribe to an email for electronic notices to reduce administrative costs and allow clients to receive and view time-sensitive requests more quickly. Currently more than 30,000 clients have subscribed [MY MDHS ACCOUNT](#) to receive notifications via email.



With an office in each county of the state, Field Operations encompasses Economic Assistance and Child Support Enforcement services to serve Mississippi families.

PROGRAM OPERATIONS/ADMINISTRATIVE UNIT

DFO is responsible for the administration of economic assistance programs in the 82 county offices, five branch offices and 13 regional offices. Staffing, personnel transactions, grant management, grievance and disciplinary issues, as well as inventory control and other administrative support issues related to both economic assistance and child support field staff are handled by this unit.

CUSTOMER SERVICE

Client inquiries and resolution of concerns are coordinated by the Customer Service Unit. Fraud tips are referred to the county for investigation and forwarded to investigators within the Division of Program Integrity. Customer service surveys are available in every field office and surveys are monitored and reviewed to ensure professional service is provided to the general public.

QUALITY ASSURANCE

The Office of Quality Assurance is responsible for measuring and reporting on program performance. Recipient case sampling reviews are conducted through Quality Control Staff Reviews, and information needed for program assessment. Planning and corrective action is provided to field staff. Management Evaluation staff conduct reviews to assess the administration of programs at the county level focusing on federal target areas. The current focus is on program access and payment accuracy.

STATE OPERATIONS

The Bureau of State Operations is responsible for services which support administration of programs by

staff in the field. The unit provides policy dissemination, interpretation and clearances, training, reviews, audits and other technical assistance.

CLAIMS MANAGEMENT

County eligibility staff identify and prepare claims for program benefits improperly received. Claims are categorized as agency errors, inadvertent household errors or suspected intentional program violations. SIPV claims are reviewed and approved by the Claims Management Unit and referred to the Office of Administrative Hearings or the Office of Fraud Investigations for possible court action. The Claims Management Unit collects over-issuances through programs such as the Treasury Offset Program which deducts funds from federal retirement payments, federal income tax refunds, vendor payments and some federal salaries.

POLICY/TRAINING UNIT/SYSTEM HELP DESK

Training is continuous for the staff of DFO. Newly hired staff members, such as eligibility workers and case managers, are trained in policies, procedures, TANF, SNAP, related work programs and computer systems. Time management, customer service and interview techniques are also included in the curriculum. New clerical staff are trained in policies, procedures, computer systems, customer service and time management. New supervisors and county directors attend a week of administrative training. Specialized training is additionally provided as needed for: county directors, supervisors, case management, eligibility workers, case reviews and corrective actions. System support is provided through the Help Desk to ensure technical issues are addressed in a timely manner and within regulatory requirements.

ECONOMIC ASSISTANCE PROGRAMS

SNAP

The Supplemental Nutrition Assistance Program, formerly known as the food stamp program, provides monthly benefits to help low income households buy the food they need for good health. Eligibility criteria, income, resource limits and benefit maximums are set by federal laws and regulations. Those who meet the criteria, may qualify for SNAP benefits including one who:

- Works for low wages.
- Is unemployed or works part-time.
- Receives TANF, Social Security Income or other assistance payments.
- Is elderly or disabled and lives on a small income.

TANF

The Temporary Assistance for Needy Families program provides assistance for needy families with children up

to age 18 years without regard to race, creed, color, gender, age, disability or national origin. Monthly TANF money payments are made for children, deprived of at least one parent, and their needy caretaker relatives who do not have enough income or resources to meet their everyday needs by state program standards.

TANF AND SNAP WORK PROGRAM

The TANF Work Program provides assistance to needy families with children, and helps parents with job preparation and support services so they can become self-sufficient. The state also operates a volunteer SNAP Employment and Training Program for SNAP recipients residing in Hinds County, and each household is offered an opportunity for adult members to engage in the program. The SNAP E&T Program was expanded in July 2011 to include a tuition assistance program. Eligible SNAP recipients, who are enrolled in a career and technical program at one of eight participating community colleges, may receive help with tuition expenses that are not paid by the Pell or other grants. Candidates are then placed in appropriate work settings after referrals through the Case Management Unit.

THE EMERGENCY FOOD ASSISTANCE PROGRAM

TEFAP, a federal program, helps supplement the diets of low-income Americans by providing emergency food and nutrition assistance at no cost. Under TEFAP, the USDA makes commodity foods available to local state food banks for distribution to approved soup kitchens, food pantries and homeless shelters. In SFY 2014 surplus food items valued at \$5,832,635 were distributed to 2,852,135 eligible recipients.

SNAP-ED

The goal of SNAP-Ed is to improve the likelihood that SNAP participants and applicants will make healthy food choices on their limited budgets, and choose physically active lifestyles consistent with the current Dietary Guidelines for Americans, the Food Guide Pyramid and MyPlate. SNAP-Ed classes are taught to eligible participants in various settings, such as school classrooms, TANF classes, public housing sites, food banks and pantries, Head Start Centers and Women, Infants and Children (WIC) locations. In SFY 2014, SNAP-Ed expenditures were approximately \$3,295,187.

DISASTER RELIEF EFFORTS

DFO assumes leadership, on behalf of MDHS, of Emergency Support Function 6 (Mass Care, Housing and Human Services) per the Mississippi Comprehensive Emergency Management Plan. As such, DFO coordinates all state efforts to staff and maintain statewide shelter operations, provide sheltering/temporary housing, feeding and other human needs following a

catastrophic earthquake, hurricane or other significant disaster requiring state mass care assistance. Efforts include working with other state departments and agencies, as well as non-governmental organizations (i.e., Mississippi Emergency Management Agency, Mississippi State Department of Health, Mississippi Division of Medicaid, American Red Cross, Voluntary Organizations Active in Disaster, the Salvation Army and Mississippi National Guard) for activities relating to potential or actual States of Emergency declared by the Governor. County DFO offices are responsible for specific disaster functions as determined by the Comprehensive Emergency Management Plan in their respective county.

CHILD SUPPORT ENFORCEMENT

The Division of Field Operations offers child support services to Mississippi's children and families that help ensure financial, medical and emotional support are received from both parents. This service helps families become self-sufficient so that every child is able to develop into the most productive adult possible. Child support services are available through MDHS offices in all 82 counties. Services include:

- Location of noncustodial parents.
- Establishment of paternity.
- Establishment of orders for medical and child support.
- Collection and distribution of child support payments through a central unit.
- Enforcement of child support orders.
- Review and adjustment of orders.
- Working in conjunction with other states to collect and disburse child support.

These services have contributed to a decrease in Mississippi's public assistance rolls which reduce expenditures for TANF and other government benefits.

Consistent receipting and distribution of child support to children and families builds the capacity of families to become self-sufficient. During SFY 2014:

- Child support collections increased to \$340,284,469.
- Paternity establishment percentages equaled 90.3 percent of cases where children were born out of wedlock.

CHILD SUPPORT PROGRAMS

Child support staff work to deliver quality services to Mississippians in the most cost effective way possible. Numerous programs are in place to help collect payments from noncustodial payments including but not limited to:

- The federally mandated **Tax Offset Program** intercepts state and federal taxes from noncustodial parents who are delinquent in making their child support payments. These funds are either distributed to the custodial parent or recovered as repayment for expended TANF benefits. In SFY 2014, \$37,391,204 was collected through this program.
- The License Suspension Program allows for suspension of drivers, professional and/or recreational licenses for non-payment of child support. During the fiscal year 2014, 5,084 licenses were suspended.
- Employers are required to report newly hired or re-hired employees to the **Mississippi State Directory of New Hires** within 15 days of hire so that timely action may be taken on any existing child support case.
- **Income Withholding** is the process whereby the employer of a noncustodial parent withholds an amount for payment of the current support obligation with any additional amounts to be applied toward past due support and fees if applicable. **Immediate income withholding** is federally mandated and requires that wages of the obligated parent be subject to income withholding.
- Child Support staff also send **withholding orders automatically** to the noncustodial parent's employer/payor when there is a match in the New Hire Directory.
- Mississippi Enforcement and Tracking of Support System automatically reports noncustodial parents to the **Credit Bureau** with a delinquent balance of 60 days or more to the Credit Bureau.
- **State Parent Locator Unit** provides location information upon request from local child support offices, other state IV-D agencies, custodial parents, social services agencies and others as specified by law.
- **Central Registry for Interstate Cases** is the point of contact for other state child support agencies. The unit processes cases requiring assistance and redirects the information to the appropriate county office.
- **Mississippi Employment Security Commission Interface:** Several interfaces are processed each month with MDES including interception of unemployment compensation benefits to pay child support obligations and provision of location and wage information for noncustodial parents.
- **Uniform Interstate Family Support Act:** All states are required to pursue child support enforcement (including location and establishment of paternity and support obligations) as vigorously for children

who live outside their borders, as well as under their own jurisdiction.

- **Child Support Enforcement Network** is a federally mandated automated nationwide communication network linking child support agencies which allows information between states to flow electronically.
- **A Simple Acknowledgment of Paternity** is a voluntary paternity establishment program which makes it possible for parents to establish paternity in hospitals, birthing facilities, the State Department of Health, county health departments and MDHS county offices. This procedure carries the same legal effect as if the parents were married at any time between conception and birth, and provides

for the addition of the father's name to the child's birth certificate.

- **The Financial Institution Data Match** is an interface with financial institutions that is intended to identify accounts belonging to parents who are delinquent in their child support obligation.

FIELD OPERATIONS STATISTICS

TANF

Average Monthly Caseload

Families: 9,021
 Persons: 18,787
 Adults: 4,237
 Children: 12,757

Average Monthly Payments

Statewide: \$1,260,180
 Family: \$139.69
 Person: \$67.08

SNAP

Average Number of Recipients

Households: 303,699
 Persons: 661,719

Average Monthly Benefit

Household: \$257.52
 Person: \$118.19

CLAIMS

3,442 claims were established for SNAP benefits improperly received.

SNAP collections totaled \$4,286,905

375 TANF claims were established for TANF benefits improperly received.

TANF claims collections totaled \$19,506.

TEN YEAR OVERVIEW OF CHILD SUPPORT COLLECTIONS

2004	\$206,596,005
2005	\$218,293,613
2006	\$230,206,702
2007	\$242,768,697
2008	\$264,727,367
2009.....	\$286,696,080
2010.....	\$291,569,900
2011.....	\$314,027,548
2012.....	\$332,298,518
2013.....	\$332,391,084
2014.....	\$340,284,469

LICENSE SUSPENSIONS DUE TO NONPAYMENT OF CHILD SUPPORT

Dept. of Public Safety.....	4,650
Dept. of Wildlife, Fisheries & Parks.....	409
Board of Education.....	4
Board of Cosmetology.....	6
Professional License (MSDH).....	5
Insurance Commission	10
Total.....	5,084

YOUTH SERVICES

The Division of Youth Services administers the community services and institutional programs for juveniles who have been adjudicated delinquent in Mississippi Youth Courts or who are at risk of becoming delinquent. DYS provides professional counseling, probation supervision and related services to children in their home communities, as well as education, rehabilitation and treatment services to children committed to institutional care.

The vision is that every child experience success with caring families and nurturing communities that cherish children and teach them to value family and community..

MISSION

The mission of DYS is to provide leadership to promote change for youth, families and communities. It operates by creating legitimate, alternative pathways to adulthood through equal access to services that are the least intrusive, culturally sensitive and consistent with the highest professional standards.

VISION

The vision of DYS is that every child experience success with caring families and in nurturing communities that cherish children and teach them to value family and community. This vision is guided by the fact that decisions and actions which affect children today, determine their quality of life tomorrow.

COMMUNITY SERVICE PROGRAMS

GOALS

- To ensure a balanced approach of accountability, competency development and community safety while providing quality services that address the needs of children, their families, individual victims and the community.
- To test the effectiveness of community-based programs on reducing commitments to institutional care.
- To establish multiagency, cooperative partnerships with local communities.
- To establish uniformity in DYS services, case management practices and procedures.

SERVICES

Probation and After-Care Services are provided to juveniles referred to Youth Courts in all 83 youth courts

in the state. Individual, group and family counseling, intake, pre-court investigations, case management, referral and placement services are provided by Youth Services counselors. Additionally, the development of a risk assessment tool and a graduated sanctions policy has enhanced the delivery of services to the community.

The Interstate Commission for Juveniles, Children in Need of Supervision, along with DYS, provide for the welfare and protection of juveniles and the public. Its purpose is accomplished through the cooperative supervision of delinquent juveniles on probation or parole, return of runaways, absconders and escapees, return of juveniles charged as delinquent, and additional measures that any two or more party states may find desirable.

The Tony Gobar Individualized Assessment and Comprehensive Community Intervention Initiative:

Established by statute in Senate Bill 2477, the Tony Gobar IACCII Program provides comprehensive strength-based services for certain youth who would otherwise be committed to institutional care. The IACCII ensures that youth and their families can access necessary services available in their home communities. DYS currently supervises one IACCII program to better serve youth with special needs. If proven successful, this program may be expanded to other areas of the state to provide appropriate treatment for eligible youth.

Electronic Monitoring Services: Currently the division provides Electronic Monitoring Services to 10 counties as a form of alternative to detention for the Youth Courts.

ADOLESCENT OPPORTUNITY PROGRAMS

Adolescent Opportunity Programs are a community-based partnership with DYS, mental health agencies, community agencies and local multiagency councils. AOPs provide a mechanism within communities to coordinate services, share resources and reduce the number of young offenders placed in state custody.

GOALS

The program, which focuses on the family, seeks to assist local communities in coordinating and providing services to at-risk youth and their families. Its purpose is to decrease criminal activity, improve school attendance and performance, and inspire adolescents to become

positive, goal-oriented individuals. It is designed to provide treatment within a therapeutic setting and a safe controlled environment in which counselors teach adolescents how to develop social and interpersonal relationship skills, self-control and insight.

SERVICES

Each program offers services primarily to non-Medicaid and non-billed Medicaid youth. These services are also available to Medicaid-eligible youth. During SFY 2014, 1,147 youth were served through AOPs.

Within existing programs, DYS provides the Responsible Fatherhood Program, Healthy Marriage Program, Evidence-Based Practices, and Investment in Excellence. According to social learning theory, the closer treatment provided is to the environment in which youth normally function, the more effective treatment will be. To this end, the AOP strives to bring treatments closer to their home environments and families.

INSTITUTIONAL PROGRAMS

Goals of Juvenile Justice

- To provide rehabilitative services to at-risk youth and their families.
- To provide public safety to communities.
- To focus on reducing the risk of re-offending.
- To address the specific criminogenic factors causing delinquent behavior.

Oakley Youth Development Center (OYDC), located in rural Hinds County, incorporates holistic, therapeutic programs to promote rehabilitation. Oakley serves boys and girls who were adjudicated as delinquent by the Youth Court; court ordered for commitment; and are between the ages of 10 and 17. The psycho-educational program offered is designed to build basic concepts of self-discipline, self-worth, personal responsibility, attention to detail, a sense of urgency and respect for constituted authority.

Intake and Admissions

Staff work through a diagnostic and evaluation protocol which gathers medical, dental, recreational, educational, vocational and psychological data on each student. Students receive a complete physical and full-scale psychological assessment which includes IQ testing, personality profiling, suicide risk assessment, completion of a drug and alcohol abuse risk questionnaire, achievement testing, and a trauma risk assessment tool called the Trauma Symptom Checklist for Children.

Mental Health and Rehabilitative Programs

Individual and group therapy counseling provide: Cognitive Behavior Therapy (CBT); social skills development; character education; anger management; sex education that includes information on sexually transmitted diseases and abstinence; drug and alcohol awareness; character education; sexual offender counseling; and psycho-correctional skills training.

The Honors Program is a voluntary program for eligible youth which combines specialized classes with work projects designed to benefit other youth at the facility and the public. The program allows youth to participate in the election process, contribute to the local community, and learn to preserve the environment. Youth attend special classes, and participate in student government which helps direct program activities. Students engage in work projects, both on the Oakley campus and the in local community, to earn additional privileges. The facility has become the first secure juvenile institution in the nation to offer youth an opportunity to participate in the international program, The Duke of Edinburgh Award Program, a character building program. OYDC has eight youth who have received the Bronze Medal through their participation.

Academic and Vocational Programs

To continue their educational advancement during their commitment, students are placed in academic and vocational classes at the OYDC, Williams School according to their previous school placement and educational evaluation. DYS' non-public school is accredited by the Mississippi Department of Education to provide a curriculum in conformity with the DYS mission and accreditation requirements.

- Students can participate in academic and sports competitions such as Spelling Bees, U.S. History Bowls, Geography Quizzes, basketball, baseball, football, chess and golf.
- Internet technology allows students to experience virtual field trips and view satellite downlinks of various programs.
- Classrooms, through the Mississippi Educational Television Interactive Video Network (METIVN), are equipped as part of the STAR School Project.
- Williams School has a licensed library/media specialist who provides instructional planning and assistance to students and teachers.
- GED Preparation and Testing is offered to eligible students. Students tested have an average pass rate of 100 percent for SFY 2014.

- ACT® preparation and testing is offered to students who have graduated or earned a GED.
- Vocational Technical Education funds and grants are used to provide programs such as Welding, Carpentry, Small Engine Repair, Basic Business Computer and Custodial Maintenance.
- The Mississippi Arts Commission, Community in Schools Grant Project, uses licensed instructors from a nearby college to teach Creative Writing and Art classes.

YOUTH OFFENDER FACTS

Youth Court Statistics

- 15,559 youth were served by Youth Courts.
- 6,519 youth were warned and released or placed on informal supervision.
- 7,166 youth were placed on formal probation.
- 233 youth were placed on parole following release from Oakley.

OYDC Offender Statistics

- The average population at the facility was 68.
- 215 youth were committed during SFY 2014.
- 90 percent of youth were 16-year-olds.
- 80 percent of youth were African-American; 20 percent Caucasian or other.
- 85 percent of committed youth were felony offenders.
- The average length of stay for a felony offense was 17 weeks.
- The recidivism rate was 23 percent.

SETTLEMENT AGREEMENT

In 2005, Mississippi signed a settlement agreement with the Department of Justice after an investigation that alleged violations of acceptable confinement standards for youth. The settlement agreement was renegotiated in May 2010, reducing the number of facility provisions from 73 to 23, with one federal monitor. In August 2014, the suit was dismissed by the federal court.

DYS ADMINISTRATION/STATE OFFICE

Repair and Renovation

DYS coordinates the immediate and future needs for capital improvements, repair and renovations by prioritizing projects through the Department of Finance

and Administration (DFA), Bureau of Building, Grounds and Real Property Management which submits these requests to the Legislative Budget Office, the House Public Buildings, Grounds and Lands Committee and the Senate Property Committee.

Personal Services and Legal Contracts

The Contract Unit of DYS procures personal services contracts through competitive solicitation and negotiation. Services are provided through contracts which include: medical, psychological, psychiatric, dental, medical, waste collection, pest control, plumbing, asbestos control, speech and occupational therapy and nursing.

Subgrant Management

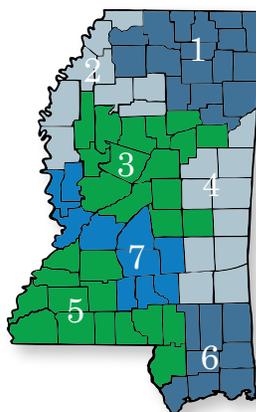
The Subgrant Management Unit secures various grants to implement new programs within the division or to supplement existing programs. Included in this unit are the AOP subgrants for which the unit handles preparation, subgrant management, program management, training and technical assistance for the programs.

Finance Management

The Finance Unit is responsible for the fiscal management of the division's annual appropriated budget. DYS was appropriated a general fund budget of \$17.9 million and special funds (federal) of \$12.4 million for SFY 2014. The finance unit manages the allocation of funds in compliance with federal and state rules as established by DFA. These functions include the budget request, budget allocation, budget expenditure and state and federal fund maintenance.

Personnel Management

The Personnel Unit oversees the personnel transactions for 398 authorized positions. This unit ensures that all personnel actions are processed in accordance with the Mississippi State Personnel Board Policies and Procedures. These functions include recruitment, selection, retention and separation.



Regional Offices	
Region 1	662-252-6709
Region 2	662-843-8556
Region 3	601-859-1276
Region 4	601-485-7880
Region 5	601-823-9058
Region 6	228-696-6501
Region 7	601-985-3040

SUPPORT DIVISIONS

Budgets & Accounting

Human Resources

Management Information Systems

Program Integrity

Office of Subgrants & Procurement



BUDGETS AND ACCOUNTING

The Division of Budgets and Accounting provides complete, accurate and timely financial management information for MDHS. DBA's efforts are focused on ensuring that MDHS staff have sufficient information to make optimum use of entrusted federal, state and other funds in serving vulnerable and needy Mississippians. As MDHS' programs become more efficient and effective in their outreach, DBA is committed to maintaining budgets and accounting resources with knowledge, skills and abilities that keep pace with current technologies and innovations.

Budgets & Accounting manages more than \$145 million in general funds and approximately \$1.247 billion in federal and other funds.

OFFICE OF BUDGETS

- **Budgets compiles the annual budget request and five-year strategic plan for the agency and each of its divisions and support services offices.** The agency's budget consists of approximately \$145 million in general funds and approximately \$1.247 billion in federal and other funds. These budgetary and planning efforts are required by state law.
- **Accounting and reports for federal grants and other funds awarded to the agency:** The agency accesses funds from approximately 40 federal grants in addition to state appropriated general funds. Budgets performs the internal accounting daily for this activity and performs quarterly reporting to federal grantor agencies.
- **Accounting and reports for grants awarded by the agency to subrecipients:** The Office of Budgets performs internal accounting daily for financial control of subgrants. This includes payments to subgrantees and monitoring budgetary and contract compliance of the subgrantees.
- **Maintaining the agency's Cost Allocation Plan and statistical reporting:** Adherence to federally mandated cost principles are maintained in Budgets. Statistical data are collected for purposes of allocating shared costs among federal grants as required by law. This office also accounts for performance targets and measures for performance-based budgeting requirements in state law.

OFFICE OF ACCOUNTING

- **General Accounting:** This includes general ledger maintenance, financial statements preparation, accounts payable, accounts receivable, record keeping and archives, and banking
- **Centralized Purchasing:** Efficient use of agency funds and compliance with state purchasing rules and regulations are the primary focus of this general accounting function. Centralization of this function helps insure consistent application of state purchasing policies.
- **Fixed asset accounting:** Physical and financial control of agency fixed assets are maintained through rigorous inventory processes, strict accountability for missing property and a complete and accurate fixed asset database.
- **Payroll processing and travel expense reimbursement:** Timekeeping and issuance of payroll bimonthly to more than 3,300 employees is processed through this office which also handles travel expense reimbursements to employees, many of whom travel regularly, such as social workers.



Budgets & Accounting offers the experience and knowledge needed to assist the agency with accounting, purchasing and budgetary needs.

HUMAN RESOURCES

The Division of Human Resources facilitates the effective and efficient delivery of vital services to MDHS clients and beneficiaries across the state by providing human resources and administrative support services to the various divisions within the agency. The division duties are fulfilled through: Personnel Management and Administration; Contract Management, Corrective Discipline and Grievance; Staff Development and Training; and Administrative Services.

Human Resources is an integral part of the MDHS family and works to support staff throughout the state.

HUMAN RESOURCES UNITS

PERSONNEL MANAGEMENT AND ADMINISTRATION UNIT

The Personnel Management and Administration Unit processes personnel transactions, posts recruitment information and promotional opportunities and serves as liaison between the Mississippi State Personnel Board, MMRS and various MDHS divisions. The unit monitors the Performance Development System and oversees the Supplemental Insurance Committee who handles the cafeteria and insurance plans. It also maintains the agency's organizational charts, works to meet staffing needs and provide training services for personnel to ensure the highest degree of competency.

CONTRACT MANAGEMENT, CORRECTIVE DISCIPLINE AND GRIEVANCE UNIT

The Contract Management, Corrective Discipline and Grievance Unit reviews and monitors all personal, professional and legal services contracts to ensure compliance with the Personal Services Contract Review Board regulations. The unit acts as a liaison between the divisions and the PSCRB to ensure that the appropriate contract information is presented at monthly PSCRB meetings for approval. Staff also enters data into MAGIC to ensure appropriate payment processing for all contractual services.

The unit administers and monitors the agency's Employee Discipline System, Employee Grievance System and the Employee Appeals Process for disciplinary matters. Staff also provides guidance and policy interpretation on employee discipline and grievance process, and is a liaison between the State Personnel Board and

the Office of the Attorney General on the Employee Appeals Process. Additional responsibilities include monitoring the MDHS Leave Reporting System, processing workers' compensation and tort claims, and ensuring all documented disabilities are accompanied by workplace accommodations, when necessary, according to the Americans with Disabilities Act of 1990.

STAFF DEVELOPMENT AND TRAINING UNIT

The Staff Development and Training Unit supports professional growth by providing training programs and workshops based on the specific needs of the agency at no cost to employees. Staff Development oversees MDHS' involvement in SPB's Certified Public Manager Program, the agency's Educational Assistance Program and the agency Lending Library. Some workshops are approved for continuing education hours toward social work units by the Mississippi Chapter of the National Association of Social Workers.

OFFICE OF ADMINISTRATIVE SERVICES

The Office of Administrative Services provides quality service and professional assistance to the agency and its clients. Administrative Services oversees housing, maintenance, security and protection and is organized into the following units: Telecommunications, Publications and Forms Management, Mail Services (AIMS Unit, Mail Room, Shipping, Receiving and Printing), State Office Lease, Health and Safety and Facility and Vehicle Maintenance.



Human Resources works with local resources to offer health fairs and support services for MDHS staff.

MANAGEMENT INFORMATION SYSTEMS

The Division of Management Information Systems is responsible for providing information technology services to the agency including planning, operations, security, maintenance and oversight of the agency's IT infrastructure.

This infrastructure includes data centers, desktop environment, internal local area network management, external wide area network management and data communications to local, state and federal agencies.

MIS is divided into four primary areas:

- Programming, which maintains and develops software;
- Information Technology Procurement which works with all MDHS divisions on the purchase of IT related items;
- Operations whose staff is responsible for large scale print jobs;
- Security, network and hardware which keeps the infrastructure secure and functional.

MIS staff strive to excel in their ability to deliver quality, reliable service and technology to the agency and clients.

The MIS staff strive to excel in their ability to deliver quality, reliable service and technology to the agency and clients regardless of their position or location.

MIS continues to have a long, successful partnership with the Mississippi Department of Information Technology Services which operates the agency's mainframe and maintains network connectivity for remote offices statewide.

REDEFINING THROUGH EMERGING TECHNOLOGY

As MDHS positions itself to take advantage of technological opportunities, the following are key areas:

- Modernization and re-engineering of the four legacy systems to new platforms, which will be a multiyear endeavor.
- Continuing to "virtualize" technology for servers, storage area networks, desktops and laptops.
- Increasing worker connectivity and collaboration across divisional and organizational boundaries by exploiting new services.

- Advance innovation and collaboration in public human services by leveraging informatics and information technology.
- Provide IT tools to effectively support knowledge sharing, creation, communication and delivery of timely information.
- Implementing network management tools to enable MIS to become more proactive and efficiently utilize current technology and knowledge.
- Upgrade legacy front-end applications to web-based technology.
- Standardization of open system applications, i.e., infrastructure, database, coding standards, versioning control and software development tools.
- Move toward more mobile applications as well as remote management of all MDHS end-user devices.

MIS SUPPORT

MIS provides information technology support to all divisions within the agency including, but not limited to:

- Mainframe application systems and computer operations.
- Network services, infrastructure management, resource management.
- Systems security, support and administration to include such services as wireless technology, IT planning and procurement, system interfaces, feasibility studies, needs assessments and project management.

Division goals include building, training and retaining a strong, professional, technical staff of state employees to ensure MDHS is successful in carrying out its functions through the use of technology and support of the state's broadband efforts.



CIO Mark Allen (left) presented a certificate of appreciation to Hosea James for the management and implementation of the statewide switch deployment.

PROGRAM INTEGRITY

The mission of the Division of Program Integrity is to take the initiative in ensuring that all programs administered by MDHS are performed in such a manner so as to comply with all applicable federal and state laws and regulations.

To accomplish this mission, PI is organized into five offices: Fraud Investigations, Special Investigations, Investigative Audit, Administrative Hearings and Monitoring. Key accomplishments for the division include:

- Maintained current status of all subgrant monitoring reviews and audits of MDHS county offices.
- An increase in the number of SNAP program violation claims investigated by the Office of Fraud Investigations as well as an increased number of investigations conducted as a result of calls through the MDHS fraud hotline.
- Increased the number of arrests of SNAP trafficking by retailers and clients for SNAP trafficking made by the Special Investigations Trafficking team.
- Collaborated with the Division of Youth Services to have a Christmas Party for youth at Oakley Youth Development Center. Divisions from within MDHS contributed to the many gifts that were purchased for students.

PI is comprised of the Offices of Fraud Investigations, Special Investigations, Investigative Audit, Administrative Hearings and Monitoring.

PROGRAM INTEGRITY OFFICES

FRAUD INVESTIGATIONS

The Office of Fraud Investigations is charged with detection, investigation and verification of alleged fraud in federal public assistance programs administered by MDHS, primarily the SNAP and TANF programs.

During SFY 2014, the office received 185 suspected SNAP program violation claims and 43 suspected TANF program violation claims from the Division of Field Operations which totaled \$391,097 in claims. In addition, the Office of Fraud Investigations investigated 899 allegations of potential SNAP or TANF fraud received through the MDHS Fraud hotline.

SPECIAL INVESTIGATIONS

The Office of Special Investigations is responsible for investigating matters of alleged employee misconduct and/or MDHS program violations of state and/or federal laws and regulations on the part of MDHS staff, its clients or its vendors.

During SFY 2014, 106 special investigative actions were conducted. The office, in conjunction with the United States Department of Agriculture and other law enforcement entities, also conducted trafficking investigations involving 69 retailers. Trafficking investigations, ultimately, are aimed at preventing illegal use, transfer and trafficking of SNAP benefits. Investigations focus on retailers that are authorized to accept and redeem SNAP and clients who sell SNAP benefits for cash and/or goods other than food items as defined by the USDA, Food and Nutrition Services). The office conducted 47 arrests of retailers for a total restitution amount of \$63,322.91.

In addition, the Office of Special Investigations provides protective services for members of the executive staff and dignitaries who have business at the agency and provides specialized training for investigators. Specialized training includes biannual firearms training for 20 armed investigators within the agency.

INVESTIGATIVE AUDIT

The Office of Investigative Audit is responsible for reviewing, auditing and investigating allegations of fraud and/or other misappropriation of federal and state funds upon referral or directive from MDHS management. The office presents its findings, relevant to such allegations, in comprehensive, detailed and documented reports to courts, district attorneys and other authorities, as may be appropriate, pursuant to state and federal regulations.

In SFY 2014, two subgrants were audited with \$1,985,069 in total awards which resulted in \$635,795 of identified questioned costs. In addition, child care certificates associated with five child care centers were audited and resulted in \$55,824 of questioned costs. The total amount of questioned costs resolved was \$1,247,760 and OIA recovered \$74,276 from a combination of current and previous audits.

In addition to subgrant/vendor audits, the Office of Investigative Audit conducted 17 internal reviews of MDHS, Division of Family and Children's Services (DFCS) county offices and one internal review for DFCS.

ADMINISTRATIVE HEARINGS

The Office of Administrative Hearings is charged with conducting Fair Hearings and Administrative Disqualification Hearings. A Fair Hearing provides an applicant or recipient an opportunity to appeal an agency action or its failure to act, in connection with the SNAP and TANF Work Programs. When an applicant or recipient disagrees with the action that has been taken, the hearing gives them an opportunity to describe more fully their circumstance, to present new or additional information and have their eligibility reviewed by someone not involved in the original decision.

This office initiates Administrative Disqualification Hearings when a SNAP over-issuance claim (suspected intentional program violation) has been referred from the Claim Management Unit or the Office of Fraud Investigations. The hearing gives the county office an opportunity to present their evidence concerning the charges and gives the client an opportunity to present any information or evidence on their behalf, if they disagree with the findings of the county office. The decision of the Administrative Hearings Officer will determine whether or not an intentional program violation has occurred. During SFY 2014, Administrative Hearings reviewed 2,158 SNAP/TANF cases which resulted in TANF sanctions and SNAP disqualifications in the amount of \$2,233,151.88.

MONITORING

The Office of Monitoring was formed as an independent appraisal arm of MDHS and is charged with the task of conducting comprehensive programmatic and fiscal reviews of programs administered by MDHS subgrantees and subrecipients. These activities can be broadly grouped into four categories: monitoring subgrantees, subrecipients and vendors; reviewing independent audit reports; performing pre-award review procedures; and tracking the status of MDHS subgrant and vendor contracts.

Monitoring Subgrants and Vendor Contracts: The Governor designates MDHS as the lead agency for the state of Mississippi to administer various federal programs and monitor each of its subgrantees and subrecipients at least once during the subgrant period to ensure compliance with the fiscal and programmatic requirements of the subgrant.

During SFY 2014, the office was referred 447 subgrants in the amount of \$118,509,165 which were required to be monitored prior to the end of the subgrant period. Monitoring reviews, including subsequent

follow-up reviews, were completed for 482 subgrants or \$160,759,697 during the state fiscal year which included multiple-year subgrants awarded during prior fiscal years and not previously monitored.

During SFY 2014, \$2,892,961 in questioned costs were identified. During this period, \$89,482 in questioned costs were recovered and \$2,078,201 questioned costs were resolved by subgrantees and subrecipients providing adequate documentation necessary to clear the findings.

- **Reviewing Single Audits:** The Single Audit Act requires MDHS to review independent audit reports for each of its subgrantees and subrecipients to ensure that they are in compliance.
- **Completing Administrative Review Memorandums:** As a part of the Agency's pre-award review process applicable to all subgrants and vendor contracts, OM researches its records to determine whether there are any unresolved monetary findings so that necessary corrective actions can be conducted prior to the issuance of subsequent subgrants/contracts. OM processed 740 ARMs, which included both original agreements and any subsequent modifications.
- **Tracking the status of Subgrant and Vendor Agreements:** OM developed and currently maintains a computer-based tracking system which determines the current status of any subgrantee, subrecipient or vendor that is being monitored. The system also enables OM to more efficiently coordinate monitoring reviews and thereby makes the best use of OM's resources.



Program Integrity investigators work with local law enforcement agencies all over the state to ensure the integrity of programs such as SNAP which helps struggling families put food on the table. To report SNAP fraud, call 1-800-299-6905.

OFFICE OF SUBGRANTS & PROCUREMENT

The Office of Subgrants & Procurement was created to bring together the fiscal functions of Social Services Block Grant and responsibility of working with divisions in developing and submitting grant applications. Staff coordinate with all divisions on initial contract/subgrant development and procurement to ensure adherence to established laws, policies, procedures, rules and regulations along with reviewing, tracking and retaining official agency copies including, but not limited to: contracts, subgrants, MOUs, MOAs and interagency agreements.

MISSION AND PURPOSE

In 1981, Congress created a block grant for states to provide social services under the Omnibus Budget Reconciliation Act [Public Law 97-35]. In response, a wide range of community social services for individuals and families was authorized. Persons eligible for services are those whose income is at or below poverty level or who are unable to responsibly care for themselves.

Ninety-eight percent of federal funds coming into the state are allocated to state agencies, special projects or pilot projects that can be duplicated in other areas of the state and the remaining 2 percent is used for administration at the state level.

The objective of SSBG is to enable states to meet the needs of its residents through locally relevant social services. SSBG funds support programs that allow communities to achieve or maintain economic self-sufficiency to prevent, reduce or eliminate dependency on social services. Federal block grant funds may be used to provide services directed toward one of the following five goals specified by law:

- To prevent, reduce or eliminate dependency.
- To achieve or maintain self-sufficiency.
- To prevent neglect, abuse or exploitation of children and adults.
- To prevent or reduce inappropriate institutional care.
- To secure admission or referral for institutional care when other forms of care are not appropriate.

SSBG allocates 1 percent of funds which are set-aside for special projects to advocate and establish quality programs during the fiscal year.

ADMINISTRATION

OSP has four direct staff persons and works with the State Attorney General’s Office and the Divisions of Budgets and Accounting; Human Resources, Contract Management Unit; Management Information Systems; and Program Integrity.

SSBG FUNDING CHART	
Division Service Dollars	\$22,276,796
Administration	\$235,196
Cost Allocation	\$262,154
Special Projects	\$819,784
Total Federal Dollars	\$23,593,930

SSBG DIVISION FUNDS ALLOCATED			
Funds Allocated	Clients Served	Type	Allocation
DAAS	18,741	SSBG	\$6,820,413
DFCS	69,047	TANF/SSBG	\$13,476,184
DYS	7,202	SSBG	\$1,980,199
Total	94,990		\$22,276,796



The Office of Subgrants & Procurement was formed in November of 2013 to coordinate and streamline funding efforts for all divisions within the agency.

FUNDING, FINANCIAL AND STATISTICAL INFORMATION



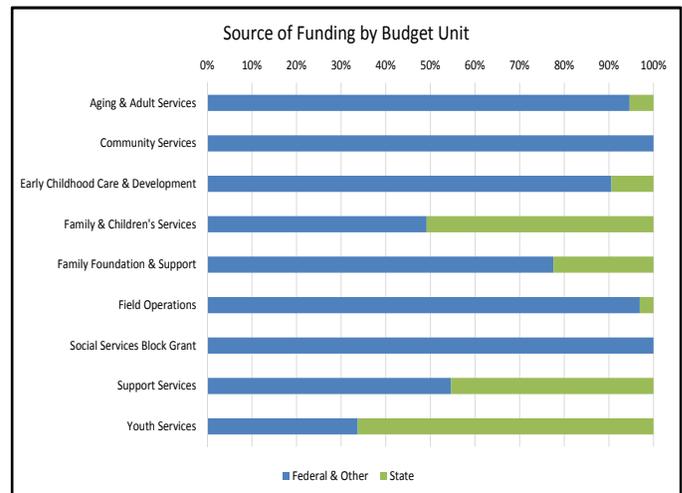
FUNDING AND EXPENDITURES SFY 2014

TOTAL EXPENDITURES BY BUDGET UNIT

Division	Salaries & Fringes	Travel	Contractual Services	Commodities	Capital Outlay Other Than Equipment	Capital Outlay Equipment	Total Vehicles	Wireless Communication Devices	Subsidies Loans and Grants	Total Expenditures
Aging & Adult Services	1,592,823	153,647	565,587	44,703	0	10,968	0	0	18,636,945	21,004,673
Community Services	781,666	87,948	483,116	131,273	0	4,555	0	0	44,589,458	46,078,016
Early Childhood Care & Development	1,877,374	159,316	1,913,117	30,592	0	12,952	0	600	70,474,621	74,468,572
Family & Children's Services	58,855,500	6,759,615	27,880,447	909,417	0	867,388	0	2,949	48,802,103	144,077,419
Family Foundation & Support	18,511,810	370,999	13,084,347	237,974	0	185,859	0	0	1,605,355	33,996,344
Field Operations	38,316,411	681,153	12,192,130	505,727	0	1,242,059	0	3,112	978,056,788	1,030,997,380
Social Services Block Grant	190,317	656	129,517	2,300	0	140	0	0	95,292	418,222
Support Services	9,649,437	213,451	3,049,144	174,361	0	190,877	0	4,850	36,774	13,318,894
Youth Services	15,506,476	297,120	3,157,552	690,246	10,710	165,187	0	0	7,153,347	26,980,638
Total	\$145,281,814	\$8,723,905	\$62,454,957	\$2,726,593	\$10,710	\$2,679,985	\$0	\$11,511	\$1,169,450,683	\$1,391,340,158

SOURCE OF FUNDING BY BUDGET UNIT

DIVISION	Federal & Other	State	Total
Aging & Adult Services	19,879,619	1,125,054	21,004,673
Community Services	46,078,016	0	46,078,016
Early Childhood Care & Development	67,439,774	7,028,798	74,468,572
Family & Children's Services	70,834,393	73,243,026	144,077,419
Family Foundation & Support	26,367,478	7,628,866	33,996,344
Field Operations	999,178,261	31,819,119	1,030,997,380
Social Services Block Grant	418,222	0	418,222
Support Services	7,273,446	6,045,448	13,318,894
Youth Services	9,099,102	17,881,536	26,980,638
Total	\$1,246,568,311	\$144,771,847	\$1,391,340,158



AGING & ADULT SERVICES FUNDING AND APS STATISTICS

GRANT	ALLOCATION	STATE/LOCAL MATCH	PURPOSE	ALLOCATION METHOD
Older Americans Act (OAA) Title III/VII	\$8,858,794	25% Admin; 15% III B & C (5% State Cash, 10% Local Cash); 25%III-E Local/ In Kind	To provide a system of Home and Community-Based Services	Administration on Aging (AoA) funds are allocated by funding formula to ten designated AAA's
Social Services Block Grant (SSBG)	\$6,820,413	25% Services; (10% Local Cash, 15% Local In Kind)	To supplement the Home and Community-Based System	Same as Title III
Nutrition Service Incentive Program (NSIP)	\$1,616,897	N/A	To support the Older Americans Act and SSBG Meals Program	AoA funds are allocated proportionally to AAAs based on eligible meals served
USDA-Child and Adult Day Care Food Program (CACFP)	\$116,895	N/A	To provide meals for eligible clients participating in Adult Day Care (ADC) services	Department of Education (DOE) reimbursement for food served in ADC setting (lunch and snacks)
State Health Insurance Assistance Program (SHIP)	\$566,227	N/A	To provide counseling for Medicare health insurance and supplemental insurance	Centers for Medicare/Medicaid Services funds allocated per funding formula to AAAs as approved in grant
Senior Medicare Patrol (SMP)	\$174,320	25% Admin (Cash or In Kind)	To recruit and train volunteers to detect Medicare/Medicaid billings for discrepancies	AoA funds are allocated for statewide coverage as approved in the grant application
Medicare Improvement for Patients & Providers Act (MIPPA)	\$356,222	N/A	To provide counseling for low-income Medicare beneficiaries on LIS, MSP and prescription assistance	Funds are allocated per funding formula to AAAs as approved in the grant application
State Home Delivered Meals	\$1,000,000	N/A	To provide home delivered meals to eligible clients	State funds are allocated equally among AAAs
Adult Protective Services (APS)	\$1,000,000	\$443,300	To provide protection for abused, neglected and exploited adults under the Vulnerable Adults Act	Funds are allocated from Social Services Block Grant and from general state funds
Mississippi Access to Care (MAC)	\$2,179,500	N/A	To provide a central source of reliable and objective information about a broad range of programs and services.	RFP: Awarded to three PDDs based on population data.

MDHS DAAS APS Program Chart – SFY 2014	
APS Program Administrator - State Office	1
APS ASWSs – Located in 4 MDHS County Offices	4
APS Workers – Located in 15 MDHS County Offices	19
Intake Reports Received and Screened	4,091
Intake Reports Screened Out for Investigation	1,286
Intake Reports Screened In for Investigation/Assigned	2,805
Total Investigations Reports Completed	1,985
Investigation Reports Evidenced	431
Investigation Reports Not Evidenced	1,554
Victim Findings Evidenced as a Result of Investigations	558
Victim Findings Not Evidenced as a Result of Investigations	2,457
Total Victim Findings Completed as a Result of Investigations	3,015

CHILD SUPPORT CASES FOR MONTH OF JUNE 2014

	TANF/ FC' IV-D Cases	Non TANF IV-D Cases	Non IV-D Cases	Total		TANF/ FC' IV-D Cases	Non TANF IV-D Cases	Non IV-D Cases	Total
State Total	37,937	304,749	2,540	345,226					
Adams	642	5,281	13	5,936	Leflore	626	5,554	3	6,183
Alcorn	287	2,331	29	2,647	Lincoln	476	3,560	21	4,057
Amite	119	1,454	2	1,575	Lowndes	1,175	6,228	179	7,582
Attala	304	2,208	2	2,514	Madison	605	5,911	36	6,552
Benton	85	721	5	811	Marion	342	2,672	16	3,030
Bolivar, E.	1,073	5,564	33	6,670	Marshall	630	3,773	36	4,439
Bolivar, W.	293	1,158	-	1,451	Monroe	574	3,686	36	4,296
Calhoun	170	1,438	11	1,619	Montgomery	83	1,055	3	1,141
Carroll	46	656	5	707	Neshoba	316	3,644	43	4,003
Chickasaw, E.	153	810	1	964	Newton	188	2,036	21	2,245
Chickasaw, W.	185	1,408	7	1,600	Noxubee	487	2,009	7	2,503
Choctaw	80	683	2	765	Oktibbeha	452	4,115	31	4,598
Claiborne	243	1,897	1	2,141	Panola	814	5,294	7	6,115
Clarke	182	1,740	22	1,944	Pearl River	510	4,442	14	4,966
Clay	424	2,630	13	3,067	Perry	109	964	2	1,075
Coahoma	1,193	5,452	5	6,650	Pike	683	5,122	7	5,812
Copiah	476	3,635	10	4,121	Pontotoc	170	1,907	8	2,085
Covington	171	1,771	15	1,957	Prentiss	195	1,854	9	2,058
DeSoto	989	10,454	306	11,749	Quitman	261	1,280	1	1,542
Forrest	933	8,534	21	9,488	Rankin	633	7,602	75	8,310
Franklin	89	783	6	878	Scott	376	3,379	51	3,806
George	162	1,743	19	1,924	Sharkey	149	902	-	1,051
Greene	78	781	6	865	Simpson	397	2,488	14	2,899
Grenada	274	2,347	6	2,627	Smith	120	1,319	12	1,451
Hancock	355	3,717	42	4,114	Stone	103	994	1	1,098
Harrison	1,835	17,216	215	19,266	Sunflower	770	4,623	1	5,394
Hinds	3,595	30,799	135	34,529	Tallahatchie	260	1,739	-	1,999
Holmes	552	3,249	12	3,813	Tate	325	2,466	22	2,813
Humphreys	442	1,819	1	2,262	Tippah	108	1,437	32	1,577
Issaquena	15	106	-	121	Tishomingo	109	970	8	1,087
Itawamba	155	1,430	17	1,602	Tunica	235	2,105	11	2,351
Jackson	1,453	12,597	359	14,409	Union	200	1,801	19	2,020
Jasper	151	1,737	12	1,900	Walthall	189	1,665	1	1,855
Jefferson	236	1,342	4	1,582	Warren	596	6,903	58	7,557
Jeff Davis	171	1,514	2	1,687	Washington	1,641	9,508	43	11,192
Jones	709	7,715	113	8,537	Wayne	353	2,804	14	3,171
Kemper	149	1,063	10	1,222	Webster	114	723	5	842
Lafayette	193	2,848	22	3,063	Wilkinson	152	1,366	5	1,523
Lamar	264	3,063	11	3,338	Winston	427	2,233	4	2,664
Lauderdale	1,115	9,533	84	10,732	Yalobusha	148	1,357	9	1,514
Lawrence	151	1,025	5	1,181	Yazoo	615	5,183	9	5,807
Leake	201	2,407	5	2,613	CRDU 2	-	1	-	1
Lee	828	7,416	77	8,321	SPL 3				-

PERCENTAGE BY COUNTY RECEIVING TANF FOR MONTH OF JUNE 2014

County	Children	Adults	Percentage	County	Children	Adults	Percentage
State Total	12,783	4,248	0.57%				
Adams	75	14	0.28%	Leflore	232	80	0.97%
Alcorn	121	29	0.40%	Lincoln	101	20	0.35%
Amite	29	2	0.24%	Lowndes	342	144	0.81%
Attala	101	43	0.74%	Madison	320	102	0.44%
Benton	30	3	0.38%	Marion	40	11	0.19%
Bolivar	404	165	1.67%	Marshall	96	32	0.34%
Calhoun	25	5	0.20%	Monroe	119	33	0.41%
Carroll	11	1	0.11%	Montgomery	23	0	0.21%
Chickasaw	88	17	0.60%	Neshoba	82	24	0.36%
Choctaw	24	7	0.36%	Newton	62	16	0.36%
Claiborne	45	10	0.57%	Noxubee	180	87	2.31%
Clarke	42	9	0.30%	Oktibbeha	93	23	0.24%
Clay	131	73	0.99%	Panola	197	56	0.73%
Coahoma	507	266	2.96%	Pearl River	131	24	0.28%
Copiah	157	60	0.74%	Perry	41	15	0.46%
Covington	22	3	0.13%	Pike	153	36	0.47%
DeSoto	321	93	0.26%	Pontotoc	54	3	0.19%
Forrest	190	34	0.30%	Prentiss	41	1	0.17%
Franklin	10	2	0.15%	Quitman	80	34	1.39%
George	89	29	0.52%	Rankin	288	67	0.25%
Greene	18	4	0.15%	Scott	171	45	0.76%
Grenada	68	11	0.36%	Sharkey	27	7	0.69%
Hancock	75	14	0.20%	Simpson	107	29	0.49%
Harrison	800	281	0.58%	Smith	17	2	0.12%
Hinds	1,869	667	1.03%	Stone	27	6	0.19%
Holmes	222	88	1.61%	Sunflower	306	104	1.39%
Humphreys	265	146	4.38%	Tallahatchie	105	32	0.89%
Issaquena	10	2	0.85%	Tate	69	18	0.30%
Itawamba	64	2	0.28%	Tippah	35	3	0.17%
Jackson	511	209	0.52%	Tishomingo	29	0	0.15%
Jasper	35	10	0.26%	Tunica	90	29	1.10%
Jefferson	76	29	1.36%	Union	35	5	0.15%
Jeff Davis	24	6	0.24%	Walthall	46	10	0.36%
Jones	172	25	0.29%	Warren	273	86	0.74%
Kemper	16	3	0.18%	Washington	849	377	2.40%
Lafayette	33	2	0.07%	Wayne	96	31	0.61%
Lamar	106	22	0.23%	Webster	25	6	0.30%
Lauderdale	288	75	0.45%	Wilkinson	33	3	0.36%
Lawrence	77	15	0.71%	Winston	98	37	0.70%
Leake	80	23	0.43%	Yalobusha	38	3	0.32%
Lee	181	36	0.26%	Yazoo	220	72	1.04%

TANF APPLICATIONS SFY 2014

County	Received	Approved	Denied	County	Received	Approved	Denied
State Total	15,459	294	13,874				
Adams	70	0	67	Leflore	231	1	202
Alcorn	106	1	98	Lincoln	193	9	174
Amite	21	1	21	Lowndes	393	9	303
Attala	91	1	85	Madison	405	10	316
Benton	9	0	9	Marion	117	2	109
Bolivar	227	4	188	Marshall	169	4	159
Calhoun	46	0	43	Monroe	109	1	102
Carroll	21	0	21	Montgomery	22	0	45
Chickasaw	125	3	114	Neshoba	133	1	145
Choctaw	11	0	10	Newton	76	2	69
Claiborne	46	1	41	Noxubee	62	1	56
Clarke	57	0	61	Oktibbeha	239	0	239
Clay	148	2	141	Panola	273	4	264
Coahoma	320	9	302	Pearl River	181	4	144
Copiah	191	3	169	Perry	49	0	35
Covington	47	0	37	Pike	300	6	266
DeSoto	613	19	564	Pontotoc	20	0	30
Forrest	177	5	160	Prentiss	31	0	35
Franklin	16	0	14	Quitman	59	2	67
George	126	4	110	Rankin	282	5	244
Greene	34	0	34	Scott	196	1	147
Grenada	71	1	61	Sharkey	28	0	38
Hancock	161	0	149	Simpson	148	0	90
Harrison	1,115	12	966	Smith	23	1	31
Hinds	2,657	86	2,430	Stone	56	1	49
Holmes	87	3	84	Sunflower	180	2	155
Humphreys	70	2	59	Tallahatchie	87	0	72
Issaquena	5	0	4	Tate	92	1	84
Itawamba	44	0	41	Tippah	54	0	52
Jackson	1,049	30	914	Tishomingo	72	0	99
Jasper	40	0	34	Tunica	102	1	107
Jefferson	53	1	36	Union	58	0	63
Jefferson Davis	83	0	77	Walthall	83	3	62
Jones	476	0	434	Warren	375	4	288
Kemper	20	0	20	Washington	453	12	334
Lafayette	97	1	86	Wayne	123	0	112
Lamar	157	3	152	Webster	22	0	32
Lauderdale	605	7	547	Wilkinson	10	0	11
Lawrence	59	1	68	Winston	46	2	47
Leake	119	1	138	Yalobusha	48	0	41
Lee	309	3	312	Yazoo	80	1	55

TANF PARTICIPATION FOR MONTH OF JUNE 2014

County	Number of Recipients			Amount of Assistance	Min Grant	Max Grant	County	Number of Recipients			Amount of Assistance	Min Grant	Max Grant
	Families	Children	Adults					Families	Children	Adults			
State Total	8,243	12,783	4,248	\$1,145,794	\$10	\$338							
Adams	51	75	14	\$6,754	\$83	\$194	Leflore	141	232	80	\$20,237	\$24	\$242
Alcorn	83	121	29	\$10,819	\$24	\$266	Lincoln	69	101	20	\$9,199	\$97	\$194
Amite	20	29	2	\$2,596	\$110	\$146	Lowndes	238	342	144	\$32,746	\$21	\$218
Attala	68	101	43	\$9,775	\$110	\$194	Madison	195	320	102	\$27,483	\$22	\$266
Benton	18	30	3	\$2,377	\$110	\$170	Marion	30	40	11	\$3,862	\$110	\$170
Bolivar	283	404	165	\$39,365	\$14	\$242	Marshall	56	96	32	\$8,456	\$75	\$266
Calhoun	19	25	5	\$2,450	\$110	\$194	Monroe	77	119	33	\$10,688	\$63	\$194
Carroll	7	11	1	\$852	\$24	\$170	Montgomery	14	23	0	\$1,735	\$53	\$194
Chickasaw	54	88	17	\$7,378	\$92	\$218	Neshoba	55	82	24	\$6,982	\$68	\$218
Choctaw	18	24	7	\$2,319	\$73	\$194	Newton	35	62	16	\$4,842	\$21	\$194
Claiborne	25	45	10	\$3,474	\$45	\$218	Noxubee	127	180	87	\$17,584	\$19	\$218
Clarke	20	42	9	\$3,148	\$110	\$218	Oktibbeha	62	93	23	\$8,306	\$29	\$218
Clay	91	131	73	\$12,824	\$25	\$194	Panola	122	197	56	\$16,944	\$35	\$242
Coahoma	350	507	266	\$50,037	\$14	\$266	Pearl River	88	131	24	\$11,663	\$53	\$242
Copiah	104	157	60	\$14,652	\$44	\$194	Perry	30	41	15	\$4,115	\$73	\$194
Covington	15	22	3	\$1,944	\$80	\$170	Pike	99	153	36	\$13,536	\$46	\$242
DeSoto	183	321	93	\$26,621	\$28	\$266	Pontotoc	24	54	3	\$3,500	\$37	\$242
Forrest	115	190	34	\$15,388	\$29	\$266	Prentiss	28	41	1	\$3,454	\$100	\$170
Franklin	8	10	2	\$931	\$53	\$146	Quitman	55	80	34	\$7,848	\$45	\$218
George	48	89	29	\$7,233	\$86	\$242	Rankin	169	288	67	\$23,700	\$25	\$314
Greene	12	18	4	\$1,644	\$110	\$170	Scott	89	171	45	\$13,291	\$40	\$266
Grenada	46	68	11	\$5,705	\$18	\$194	Sharkey	22	27	7	\$2,801	\$83	\$170
Hancock	47	75	14	\$6,192	\$21	\$218	Simpson	68	107	29	\$9,259	\$24	\$194
Harrison	477	800	281	\$68,650	\$10	\$338	Smith	14	17	2	\$1,720	\$110	\$146
Hinds	1,166	1,869	667	\$164,431	\$10	\$314	Stone	17	27	6	\$2,332	\$68	\$218
Holmes	158	222	88	\$22,371	\$24	\$218	Sunflower	214	306	104	\$29,401	\$20	\$218
Humphreys	205	265	146	\$28,633	\$21	\$218	Tallahatchie	67	105	32	\$9,347	\$51	\$242
Issaquena	5	10	2	\$605	\$82	\$157	Tate	40	69	18	\$5,472	\$19	\$218
Itawamba	35	64	2	\$4,336	\$24	\$218	Tippah	21	35	3	\$2,822	\$106	\$218
Jackson	305	511	209	\$45,610	\$25	\$242	Tishomingo	20	29	0	\$2,399	\$22	\$170
Jasper	19	35	10	\$2,693	\$90	\$218	Tunica	51	90	29	\$7,566	\$49	\$266
Jefferson	53	76	29	\$7,372	\$103	\$242	Union	24	35	5	\$3,091	\$110	\$194
Jeff Davis	18	24	6	\$2,239	\$45	\$170	Walthall	30	46	10	\$3,981	\$34	\$194
Jones	113	172	25	\$14,335	\$13	\$218	Warren	173	273	86	\$23,958	\$19	\$242
Kemper	9	16	3	\$1,314	\$110	\$194	Washington	614	849	377	\$84,456	\$12	\$242
Lafayette	18	33	2	\$2,375	\$88	\$218	Wayne	57	96	31	\$8,302	\$63	\$242
Lamar	67	106	22	\$8,998	\$22	\$218	Webster	17	25	6	\$2,070	\$37	\$194
Lauderdale	176	288	75	\$24,595	\$24	\$261	Wilkinson	24	33	3	\$3,012	\$110	\$170
Lawrence	49	77	15	\$6,589	\$91	\$194	Winston	70	98	37	\$9,206	\$13	\$194
Leake	42	80	23	\$5,844	\$19	\$266	Yalobusha	30	38	3	\$3,443	\$36	\$170
Lee	115	181	36	\$15,055	\$24	\$242	Yazoo	152	220	72	\$20,462	\$24	\$290

¹ Total TANF program [TANF-Basic and TANF-Unemployed Parent (UP)].

TANF MONEY PAYMENTS SFY 2014

County	Payments	County	Payments
State Total	\$15,117,163		
Adams	\$80,789	Leflore	\$269,879
Alcorn	\$132,079	Lincoln	\$143,337
Amite	\$32,641	Lowndes	\$432,616
Attala	\$113,025	Madison	\$339,702
Benton	\$30,783	Marion	\$62,636
Bolivar	\$543,833	Marshall	\$122,410
Calhoun	\$33,113	Monroe	\$132,101
Carroll	\$9,876	Montgomery	\$30,831
Chickasaw	\$101,147	Neshoba	\$92,669
Choctaw	\$31,021	Newton	\$61,120
Claiborne	\$50,230	Noxubee	\$209,681
Clarke	\$32,634	Oktibbeha	\$119,330
Clay	\$166,955	Panola	\$227,538
Coahoma	\$720,419	Pearl River	\$157,996
Copiah	\$178,996	Perry	\$54,900
Covington	\$25,410	Pike	\$173,062
DeSoto	\$338,147	Pontotoc	\$32,806
Forrest	\$212,594	Prentiss	\$51,254
Franklin	\$10,658	Quitman	\$89,692
George	\$77,145	Rankin	\$282,033
Greene	\$20,411	Scott	\$132,555
Grenada	\$82,285	Sharkey	\$51,508
Hancock	\$75,465	Simpson	\$117,735
Harrison	\$838,948	Smith	\$19,473
Hinds	\$2,287,695	Stone	\$25,425
Holmes	\$278,518	Sunflower	\$372,197
Humphreys	\$367,253	Tallahatchie	\$113,748
Issaquena	\$15,336	Tate	\$83,504
Itawamba	\$61,363	Tippah	\$32,831
Jackson	\$593,071	Tishomingo	\$27,995
Jasper	\$38,374	Tunica	\$96,419
Jefferson	\$99,472	Union	\$36,870
Jefferson Davis	\$35,750	Walthall	\$58,495
Jones	\$182,118	Warren	\$287,318
Kemper	\$21,962	Washington	\$1,157,310
Lafayette	\$34,019	Wayne	\$114,540
Lamar	\$123,163	Webster	\$29,405
Lauderdale	\$378,084	Wilkinson	\$44,417
Lawrence	\$71,979	Winston	\$125,261
Leake	\$66,136	Yalobusha	\$45,746
Lee	\$221,747	Yazoo	\$244,174

PERCENTAGE OF MISSISSIPPI POPULATION RECEIVING SNAP FOR MONTH OF JUNE 2014

County	SNAP Persons June 2014	Percentage	County	SNAP Persons June 2014	Percentage
State Total	650,209	21.9%			
Adams	7,480	23.2%	Leflore	12,964	40.1%
Alcorn	7,065	19.1%	Lincoln	6,962	20.0%
Amite	2,542	19.4%	Lowndes	14,002	23.4%
Attala	4,217	21.6%	Madison	11,564	12.1%
Benton	2,292	26.3%	Marion	5,851	21.6%
Bolivar	12,647	37.0%	Marshall	7,786	21.0%
Calhoun	3,333	22.3%	Monroe	7,482	20.2%
Carroll	1,640	15.5%	Montgomery	2,293	21.0%
Chickasaw	4,404	25.3%	Neshoba	7,728	26.0%
Choctaw	1,967	23.0%	Newton	4,583	21.1%
Claiborne	3,835	39.9%	Noxubee	4,587	39.7%
Clarke	3,746	22.4%	Oktibbeha	8,572	18.0%
Clay	5,994	29.0%	Panola	9,422	27.1%
Coahoma	10,872	41.6%	Pearl River	11,848	21.2%
Copiah	7,865	26.7%	Perry	2,701	22.0%
Covington	4,275	21.8%	Pike	10,922	27.0%
DeSoto	20,156	12.5%	Pontotoc	4,995	16.7%
Forrest	15,875	21.2%	Prentiss	4,708	18.6%
Franklin	1,490	18.4%	Quitman	3,044	37.0%
George	4,717	20.9%	Rankin	15,425	10.9%
Greene	2,413	16.8%	Scott	6,787	24.0%
Grenada	5,043	23.0%	Sharkey	2,157	43.9%
Hancock	8,655	19.7%	Simpson	5,860	21.3%
Harrison	43,708	23.4%	Smith	2,815	17.1%
Hinds	66,777	27.2%	Stone	3,358	18.9%
Holmes	7,823	40.7%	Sunflower	10,551	35.8%
Humphreys	4,584	48.9%	Tallahatchie	3,940	25.6%
Issaquena	321	22.8%	Tate	5,844	20.2%
Itawamba	3,612	15.4%	Tippah	4,296	19.3%
Jackson	23,832	17.1%	Tishomingo	2,528	12.9%
Jasper	3,568	20.9%	Tunica	4,842	44.9%
Jefferson	2,575	33.3%	Union	4,099	15.1%
Jeff Davis	3,115	24.9%	Walthall	3,278	21.2%
Jones	12,514	18.5%	Warren	11,880	24.4%
Kemper	2,198	21.0%	Washington	21,608	42.3%
Lafayette	5,278	11.1%	Wayne	5,488	26.5%
Lamar	8,202	14.7%	Webster	2,318	22.6%
Lauderdale	17,749	22.1%	Wilkinson	2,721	27.5%
Lawrence	2,752	21.3%	Winston	4,450	23.2%
Leake	4,506	18.9%	Yalobusha	3,326	26.2%
Lee	15,877	19.1%	Yazoo	9,110	32.5%

SNAP PARTICIPATION FOR MONTH OF JUNE 2014

County	Households	Persons	Benefit Value	County	Households	Persons	Benefit Value
State Total	299,730	650,209	\$75,103,545				
Adams	3,615	7,480	\$838,927	Leflore	6,233	12,964	\$1,489,971
Alcorn	3,225	7,065	\$727,973	Lincoln	3,256	6,962	\$805,126
Amite	1,291	2,542	\$258,383	Lowndes	6,890	14,002	\$1,687,500
Attala	1,922	4,217	\$432,172	Madison	5,215	11,564	\$1,354,302
Benton	1,103	2,292	\$247,125	Marion	2,694	5,851	\$649,429
Bolivar	6,534	12,647	\$1,494,410	Marshall	3,526	7,786	\$874,695
Calhoun	1,518	3,333	\$358,540	Monroe	3,545	7,482	\$809,964
Carroll	822	1,640	\$167,998	Montgomery	1,111	2,293	\$235,204
Chickasaw	2,021	4,404	\$456,748	Neshoba	3,034	7,728	\$858,014
Choctaw	1,020	1,967	\$208,795	Newton	1,967	4,583	\$481,633
Claiborne	1,874	3,835	\$460,433	Noxubee	2,523	4,587	\$508,381
Clarke	1,754	3,746	\$405,494	Oktibbeha	4,361	8,572	\$1,017,203
Clay	2,798	5,994	\$674,012	Panola	4,145	9,422	\$1,042,311
Coahoma	5,108	10,872	\$1,283,147	Pearl River	5,122	11,848	\$1,404,027
Copiah	3,859	7,865	\$907,382	Perry	1,269	2,701	\$304,757
Covington	1,856	4,275	\$465,111	Pike	4,816	10,922	\$1,254,123
DeSoto	8,314	20,156	\$2,389,324	Pontotoc	1,956	4,995	\$512,653
Forrest	7,291	15,875	\$1,898,753	Prentiss	2,077	4,708	\$478,218
Franklin	722	1,490	\$153,115	Quitman	1,567	3,044	\$340,324
George	2,088	4,717	\$578,014	Rankin	6,382	15,425	\$1,761,457
Greene	1,106	2,413	\$274,282	Scott	2,873	6,787	\$761,721
Grenada	2,358	5,043	\$516,297	Sharkey	1,137	2,157	\$255,520
Hancock	4,018	8,655	\$1,011,819	Simpson	2,550	5,860	\$645,599
Harrison	20,343	43,708	\$5,407,860	Smith	1,187	2,815	\$290,840
Hinds	30,227	66,777	\$8,242,705	Stone	1,545	3,358	\$395,423
Holmes	3,813	7,823	\$855,028	Sunflower	5,661	10,551	\$1,293,282
Humphreys	2,441	4,584	\$528,912	Tallahatchie	1,867	3,940	\$400,609
Issaquena	170	321	\$38,482	Tate	2,486	5,844	\$669,857
Itawamba	1,508	3,612	\$375,675	Tippah	1,890	4,296	\$428,921
Jackson	11,005	23,832	\$2,998,655	Tishomingo	1,143	2,528	\$240,389
Jasper	1,744	3,568	\$370,970	Tunica	2,171	4,842	\$566,748
Jefferson	1,138	2,575	\$278,562	Union	1,610	4,099	\$412,928
Jeff Davis	1,547	3,115	\$343,423	Walthall	1,514	3,278	\$351,207
Jones	5,302	12,514	\$1,352,060	Warren	5,429	11,880	\$1,409,364
Kemper	1,099	2,198	\$232,402	Washington	10,821	21,608	\$2,640,776
Lafayette	2,533	5,278	\$600,732	Wayne	2,605	5,488	\$628,639
Lamar	3,444	8,202	\$951,239	Webster	1,124	2,318	\$247,801
Lauderdale	8,103	17,749	\$2,071,283	Wilkinson	1,475	2,721	\$286,344
Lawrence	1,321	2,752	\$307,214	Winston	2,151	4,450	\$489,668
Leake	1,871	4,506	\$462,825	Yalobusha	1,619	3,326	\$347,954
Lee	6,866	15,877	\$1,763,570	Yazoo	4,491	9,110	\$1,080,812

SNAP BENEFIT VALUE SFY 2014

County	Benefit Value	County	Benefit Value
State Total	\$938,489,651		
Adams	\$10,336,338	Leflore	\$18,239,199
Alcorn	\$9,281,925	Lincoln	\$10,210,268
Amite	\$3,331,371	Lowndes	\$21,338,866
Attala	\$5,437,405	Madison	\$16,940,918
Benton	\$3,188,322	Marion	\$8,326,989
Bolivar	\$18,395,862	Marshall	\$10,729,427
Calhoun	\$4,375,656	Monroe	\$10,157,217
Carroll	\$2,109,349	Montgomery	\$2,908,457
Chickasaw	\$5,681,914	Neshoba	\$10,568,304
Choctaw	\$2,585,202	Newton	\$5,918,863
Claiborne	\$5,760,565	Noxubee	\$6,287,951
Clarke	\$5,050,930	Oktibbeha	\$12,592,770
Clay	\$8,253,137	Panola	\$13,305,745
Coahoma	\$16,135,469	Pearl River	\$17,650,770
Copiah	\$11,391,336	Perry	\$3,831,957
Covington	\$5,602,768	Pike	\$15,809,053
DeSoto	\$29,822,297	Pontotoc	\$6,419,884
Forrest	\$24,206,065	Prentiss	\$6,231,043
Franklin	\$2,014,932	Quitman	\$4,351,609
George	\$7,293,379	Rankin	\$22,099,350
Greene	\$3,332,269	Scott	\$9,399,031
Grenada	\$6,539,651	Sharkey	\$3,209,956
Hancock	\$12,673,145	Simpson	\$8,341,146
Harrison	\$66,516,724	Smith	\$3,557,392
Hinds	\$102,535,156	Stone	\$4,684,857
Holmes	\$10,700,314	Sunflower	\$16,212,400
Humphreys	\$6,617,959	Tallahatchie	\$4,940,808
Issaquena	\$475,897	Tate	\$8,377,795
Itawamba	\$4,876,870	Tippah	\$5,624,246
Jackson	\$36,830,558	Tishomingo	\$3,073,118
Jasper	\$4,694,067	Tunica	\$6,801,302
Jefferson	\$3,420,687	Union	\$5,235,548
Jeff Davis	\$4,324,712	Walthall	\$4,541,116
Jones	\$17,211,006	Warren	\$17,687,647
Kemper	\$2,923,169	Washington	\$32,879,000
Lafayette	\$7,280,781	Wayne	\$7,911,640
Lamar	\$12,108,933	Webster	\$3,077,266
Lauderdale	\$26,036,569	Wilkinson	\$3,692,407
Lawrence	\$3,825,890	Winston	\$6,116,486
Leake	\$5,967,139	Yalobusha	\$4,303,547
Lee	\$22,353,231	Yazoo	\$13,405,354

SNAP PROGRAM APPLICATIONS SFY 2014

	Received	Approved	Denied		Received	Approved	Denied
State Total	168,017	119,800	37,397				
Adams	1,608	1,104	402	Leflore	2,409	1,817	439
Alcorn	1,751	1,276	383	Lincoln	1,690	1,223	380
Amite	477	363	92	Lowndes	3,308	2,517	573
Attala	842	646	148	Madison	2,952	2,051	673
Benton	402	294	77	Marion	1,451	1,056	293
Bolivar	2,724	2,072	525	Marshall	1,973	1,331	533
Calhoun	712	582	109	Monroe	1,843	1,304	329
Carroll	338	251	64	Montgomery	581	396	237
Chickasaw	892	641	171	Neshoba	1,617	1,233	318
Choctaw	419	336	79	Newton	1,096	758	284
Claiborne	722	546	164	Noxubee	705	610	88
Clarke	875	649	167	Oktibbeha	3,259	2,007	955
Clay	1,388	1,026	288	Panola	1,972	1,296	506
Coahoma	2,006	1,535	382	Pearl River	3,074	2,281	572
Copiah	1,698	1,260	347	Perry	718	538	140
Covington	1,010	730	202	Pike	2,764	1,877	636
DeSoto	6,513	4,398	1,706	Pontotoc	1,377	854	343
Forrest	5,454	3,592	1,403	Prentiss	1,307	866	277
Franklin	331	251	65	Quitman	631	445	163
George	1,625	1,140	323	Rankin	4,477	3,167	1,008
Greene	626	476	108	Scott	1,635	1,160	372
Grenada	1,272	849	312	Sharkey	347	289	71
Hancock	2,547	1,804	559	Simpson	1,472	1,063	317
Harrison	13,949	10,688	2,729	Smith	692	515	150
Hinds	16,738	11,512	4,204	Stone	980	711	224
Holmes	1,470	1,093	278	Sunflower	2,338	1,819	415
Humphreys	728	609	96	Tallahatchie	667	500	138
Issaquena	77	66	12	Tate	1,391	930	385
Itawamba	1,026	743	241	Tippah	1,069	749	240
Jackson	8,839	6,163	2,042	Tishomingo	922	528	339
Jasper	759	590	127	Tunica	960	742	187
Jefferson	401	270	96	Union	1,093	768	277
Jeff Davis	765	532	177	Walthall	711	530	135
Jones	3,807	2,563	945	Warren	3,103	2,226	622
Kemper	438	319	111	Washington	3,995	3,059	639
Lafayette	2,253	1,380	696	Wayne	1,223	921	213
Lamar	2,871	1,944	683	Webster	416	341	93
Lauderdale	4,532	3,280	952	Wilkinson	547	406	85
Lawrence	700	549	137	Winston	1,078	812	193
Leake	1,068	730	303	Yalobusha	782	584	184
Lee	4,783	3,290	1,164	Yazoo	1,956	1,378	302

CHILD ABUSE & NEGLECT STATISTICS SFY 2014

County	Sexual Abuse	Physical Abuse	Physical Neglect	Medical Neglect	Emotional Abuse	Exploitation	Total Evidenced Allegations	Total Investigations	County	Sexual Abuse	Physical Abuse	Physical Neglect	Medical Neglect	Emotional Abuse	Exploitation	Total Evidenced Allegations	Total Investigations
State Total	3,504	6,680	12,294	500	719	15	6,323	23,712									
Adams	32	52	93	3	7	0	55	187	Leflore	30	50	86	5	1	0	32	172
Alcorn	64	109	203	8	10	1	128	395	Lincoln	58	95	166	3	10	0	57	332
Amite	7	14	44	3	5	0	18	73	Lowndes	70	111	203	9	11	0	67	404
Attala	26	42	66	3	3	0	16	140	Madison	45	107	107	8	4	0	37	271
Benton	10	24	53	1	1	0	25	89	Marion	36	51	108	3	2	0	38	200
Bolivar	43	83	120	7	6	0	57	259	Marshall	32	73	162	7	6	0	78	280
Calhoun	13	40	93	6	11	0	39	163	Monroe	42	81	208	5	7	0	121	343
Carroll	9	16	18	0	0	0	11	43	Montgomery	9	23	28	3	4	0	21	67
Chickasaw	23	43	93	0	5	0	49	164	Neshoba	24	68	147	4	7	0	79	250
Choctaw	12	27	24	0	2	0	16	65	Newton	13	25	81	2	4	0	19	125
Claiborne	9	13	24	3	0	0	17	49	Noxubee	19	13	28	1	0	0	12	61
Clarke	25	33	63	1	4	0	21	126	Oktibbeha	22	62	62	4	9	0	46	159
Clay	15	42	61	3	6	0	28	127	Panola	49	88	145	6	9	0	52	297
Coahoma	41	62	140	2	6	0	54	251	Pearl River	56	125	216	9	16	1	114	423
Copiah	27	56	98	4	6	0	49	191	Perry	8	21	60	3	0	0	26	92
Covington	19	49	54	1	1	0	28	124	Pike	44	101	221	7	13	0	166	386
Desoto	176	350	495	20	33	3	338	1,077	Pontotoc	51	108	192	10	18	0	111	379
Forrest	65	112	178	9	8	0	76	372	Prentiss	49	61	117	4	11	0	78	242
Franklin	10	22	23	1	2	0	10	58	Quitman	8	14	26	0	0	0	5	48
George	28	67	132	5	6	0	76	238	Rankin	124	278	572	15	42	0	318	1,031
Greene	7	24	41	4	2	0	18	78	Scott	36	60	99	5	6	0	70	206
Grenada	28	65	131	8	4	0	68	236	Sharkey	7	5	18	1	0	0	6	31
Hancock	75	134	364	15	34	0	252	622	Simpson	59	84	148	10	12	2	71	315
Harrison	237	521	1,047	37	52	3	559	1,897	Smith	15	26	37	0	0	0	10	78
Hinds	354	648	879	49	36	0	452	1,966	Stone	14	41	89	1	6	0	48	151
Holmes	16	39	51	4	2	0	23	112	Sunflower	29	48	110	6	1	0	36	194
Humphreys	12	23	43	2	2	0	22	82	Tallahatchie	17	25	39	4	2	0	14	87
Issaquena	0	2	1	0	0	0	0	3	Tate	35	58	83	5	10	1	70	192
Itawamba	39	64	153	5	14	1	71	276	Tippah	39	52	157	3	8	0	93	259
Jackson	150	358	670	28	57	1	367	1,264	Tishomingo	22	48	75	1	4	0	28	150
Jasper	22	24	60	3	3	0	28	112	Tunica	15	20	36	3	3	0	21	77
Jefferson	13	8	32	0	1	0	11	54	Union	43	94	216	4	16	0	93	373
Jeff Davis	12	16	27	3	1	0	20	59	Walthall	13	22	60	2	21	0	47	118
Jones	91	163	352	9	13	0	135	628	Warren	35	85	140	6	2	0	75	268
Kemper	6	15	34	1	3	0	20	59	Washington	95	141	279	17	13	1	193	546
Lafayette	45	67	123	9	16	0	85	260	Wayne	29	47	121	2	3	0	59	202
Lamar	51	108	198	7	9	0	82	373	Webster	17	19	47	1	6	0	16	90
Lauderdale	152	226	503	27	20	0	185	928	Wilkinson	8	13	25	4	1	0	13	51
Lawrence	12	25	46	0	0	0	23	83	Winston	14	36	70	0	3	0	23	123
Leake	23	32	78	3	1	0	10	137	Yalobusha	22	28	72	4	6	0	44	132
Lee	129	290	442	15	26	1	219	903	Yazoo	23	65	88	4	4	0	55	184

REPORTS

- There were 23,712 reports of child abuse, neglect or exploitation during SFY 2014.
- Of the 23,712 reports, 6,323 were evidenced.

EVIDENCED REPORTS

Sexual Abuse.....	1,021
Physical Abuse	1,432
Physical Neglect.....	3,367
Medical Neglect	158
Emotional Abuse	337
Exploitation	8
TOTAL EVIDENCED REPORTS	6,323

CHILDREN IN FOSTER CARE SFY 2014

County	Children in Foster Care	County	Children in Foster Care
State Total	6,958		
Adams	82	Leflore	7
Alcorn	115	Lincoln	103
Amite	4	Lowndes	83
Attala	20	Madison	82
Benton	21	Marion	43
Bolivar	53	Marshall	110
Calhoun	32	Monroe	105
Carroll	3	Montgomery	18
Chickasaw	29	Neshoba	66
Choctaw	6	Newton	14
Claiborne	10	Noxubee	18
Clarke	3	Oktibbeha	54
Clay	31	Panola	35
Coahoma	37	Pearl River	197
Copiah	62	Perry	22
Covington	20	Pike	40
DeSoto	164	Pontotoc	93
Forrest	202	Prentiss	57
Franklin	12	Quitman	2
George	8	Rankin	220
Greene	3	Scott	55
Grenada	25	Sharkey	4
Hancock	638	Simpson	37
Harrison	1,227	Smith	9
Hinds	812	Stone	162
Holmes	30	Sunflower	13
Humphreys	16	Tallahatchie	2
Issaquena	1	Tate	18
Itawamba	47	Tippah	63
Jackson	423	Tishomingo	60
Jasper	6	Tunica	11
Jefferson	13	Union	99
Jefferson Davis	39	Walthall	34
Jones	39	Warren	116
Kemper	14	Washington	113
Lafayette	49	Wayne	11
Lamar	46	Webster	11
Lauderdale	155	Wilkinson	9
Lawrence	25	Winston	37
Leake	23	Yalobusha	26
Lee	72	Yazoo	82

Chart represents the total number of children in custody by county for the state fiscal year.

FOSTER CARE BOARD PAYMENTS SFY 2014

County	Payments	County	Payments
State Total	\$26,103,477.39		
Adams	\$387,391.58	Leflore	\$26,100.71
Alcorn	\$421,984.72	Lincoln	\$409,564.78
Amite	\$28,035.97	Lowndes	\$381,721.46
Attala	\$46,057.44	Madison	\$346,230.21
Benton	\$43,869.08	Marion	\$172,024.92
Bolivar, E.	\$150,448.55	Marshall	\$269,329.85
Bolivar, W.	\$28,572.19	Monroe	\$451,628.54
Calhoun	\$158,695.86	Montgomery	\$1,369.80
Carroll	\$13,278.30	Neshoba	\$266,081.72
Chickasaw, E.	\$37,930.03	Newton	\$21,535.30
Chickasaw, W.	\$76,443.69	Noxubee	\$114,730.59
Choctaw	\$49.11	Oktibbeha	\$212,022.10
Claiborne	\$70,897.18	Panola	\$219,881.14
Clarke	\$13,206.99	Pearl River	\$979,548.33
Clay	\$106,241.48	Perry	\$74,742.47
Coahoma	\$154,323.17	Pike	\$92,144.69
Copiah	\$162,263.64	Pontotoc	\$379,511.64
Covington	\$56,878.30	Prentiss	\$118,379.33
DeSoto	\$478,234.80	Quitman	\$19,333.24
Forrest	\$725,179.94	Rankin	\$738,363.91
Franklin	\$50,010.13	Scott	\$289,086.80
George	\$31,650.15	Sharkey	\$37,470.27
Greene	\$34,715.15	Simpson	\$183,771.09
Grenada	\$44,717.44	Smith	\$8,594.43
Hancock	\$1,711,973.54	Stone	\$576,384.89
Harrison	\$3,636,050.03	Sunflower	\$83,380.74
Hinds	\$3,348,039.17	Tallahatchie	\$3,965.47
Holmes	\$103,159.78	Tate	\$104,234.53
Humphreys	\$72,027.63	Tippah	\$180,645.44
Issaquena	\$0.00	Tishomingo	\$228,706.42
Itawamba	\$165,412.74	Tunica	\$87,041.32
Jackson	\$1,993,287.93	Union	\$499,347.39
Jasper	\$10,730.48	Walthall	\$64,999.43
Jefferson	\$33,063.29	Warren	\$457,960.92
Jefferson Davis	\$243,172.88	Washington	\$585,448.53
Jones	\$123,581.71	Wayne	\$19,741.05
Kemper	\$75,180.82	Webster	\$36,527.05
Lafayette	\$224,650.71	Wilkinson	\$78,385.55
Lamar	\$122,203.72	Winston	\$162,222.82
Lauderdale	\$828,229.79	Yalobusha	\$103,090.65
Lawrence	\$145,087.95	Yazoo	\$464,031.54
Leake	\$95,969.35		
Lee	\$301,299.92		

CONTACT INFORMATION



CONTACT INFORMATION

EXECUTIVE OFFICE

Executive Director Richard Berry	601-359-4457
Deputy Executive Director Mark Smith.....	601-359-9669
Deputy Administrator for Administration Will Simpson.....	601-359-4180
Deputy Administrator for Programs John Davis.....	601-359-4458
Deputy Administrator for Family and Children's Services Dr. Kim Shackelford	601-359-4458

DIRECTORS

Aging and Adult Services Director Melinda Bertucci.....	601-359-4915
Budgets and Accounting Director Earl Walker	601-359-4662
Community Services Director Tina Ruffin.....	601-359-4768
Early Childhood Care and Development Laura Dickson	601-359-4555
Family and Children's Services Director Mike Gallarno	601-359-4999
Family Foundation and Support Director Walley Naylor	601-359-4105
Field Operations Director Cathy Sykes	601-359-4093
Human Resources Director Daren Vandevender	601-359-4444
Management Information Systems CSIO Mark Allen.....	601-359-4600
Program Integrity Director Laura Griffin	601-359-4900
Youth Services Director James Maccarone	601-359-4972

STATE OFFICE

Physical Address.....	750 North State Street, Jackson, MS 39202	
Mailing Address	PO Box 352, Jackson, MS 39205	
Public Information.....	800-345-MDHS (1-800-345-6347)..... 601-359-4500	
Telephone Deaf Device	TDD (1-800-676-4154)	601-359-2656

WEB INFORMATION

Website	www.mdhs.ms.gov
Twitter.....	http://twitter.com/MS_DHS
Facebook	http://www.facebook.com/msdhs

County office information can be found on our website at: www.mdhs.ms.gov

CONTACT INFORMATION

GENERAL INFORMATION

Public Information.....	(1-800-345-MDHS)	1-800-345-6347
Telephone Deaf Device (TDD).....	1-800-676-4154	601-359-2656

AGING & ADULT SERVICES

DAAS		1-888-240-7539
Client Assistance (Routing for AAAs)		1-800-948-3090
MAC Centers	844-822-4MAC.....	1-844-822-4622
SHIP		1-888-240-7539
APS Hotline		1-800-222-8000

COMMUNITY SERVICES

CSBG/LIHEAP/WAP Programs		1-800-421-0762
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EARLY CHILDHOOD CARE AND DEVELOPMENT

Child Care Express		1-800-877-7882
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FAMILY AND CHILDREN'S SERVICES

Child Abuse Hotline		1-800-222-8000
Adoption Resource Exchange		1-800-821-9157
Foster Care		1-800-345-6347

FIELD OPERATIONS

CHILD SUPPORT SERVICES

Call Center		1-877-882-4916
Client Automated Voice Response		1-800-434-5437
METSS Help Desk.....		1-866-512-5087

ECONOMIC ASSISTANCE SERVICES

Client Inquiry		1-800-948-3050
EBT Help Desk		1-866-449-9488
EBT Help Line-Retailers.....		1-866-598-1772
EBT Help Line-Customers.....		1-866-512-5087
EPPICard Customer Service.....		1-866-461-4095

HUMAN RESOURCES

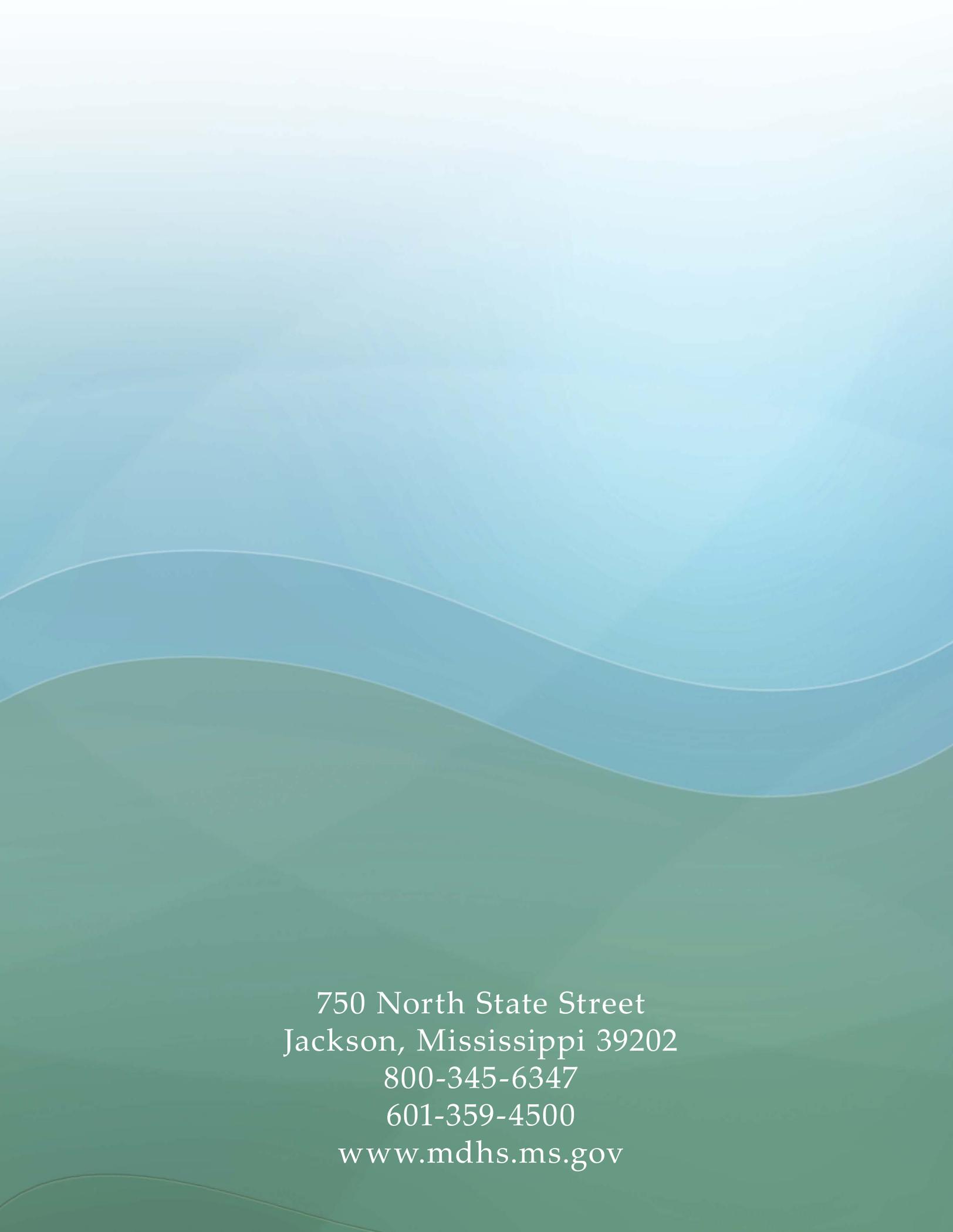
Personnel.....		1-800-433-1210
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PROGRAM INTEGRITY

Fraud Hotline		1-800-299-6905
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YOUTH SERVICES

Division of Youth Services.....		1-866-312-7215
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750 North State Street
Jackson, Mississippi 39202
800-345-6347
601-359-4500
www.mdhs.ms.gov